

Job Title:	Casual Bar Waiter/Waitress
Place of Work:	<b>An Grianan Hotel, BURT</b>
Scope and General Purpose:	To contribute to the smooth operation of the Bar, Lounge, Function Room and Restaurant Bars in the hotel to the required standards
Responsible to:	Bar Manager/Bar Supervisor
Main Duties:	<p>To ensure the prompt and efficient service of all meals, snacks, functions and beverages to the required standards.</p> <p>To ensure the cellar is maintained to the highest hygienic standards, as set out by Health &amp; Safety/ Food Hygiene regulations.</p> <p>To ensure that barrels are changed as and when required.</p> <p>To ensure that while on duty you are clean, tidy and presentable, at all times.</p> <p>To ensure the safety of colleagues and customers through the promotion of a safe happy environment.</p> <p>Maintain high standard of customer care.</p> <p>Deal with customers complaints promptly and politely.</p> <p>Monitor and report wastage during shifts.</p> <p>Ensure bar is left ready for following shift.</p> <p>Ensuring tidiness of site, both within bar area, lounge and immediate vicinity.</p> <p>Ensuring that you offer professional and courteous service to all customers.</p> <p>To ensure that bars and toilets are clean and stocked with the stipulated requirements.</p>

To be aware and apply with all areas within the Optimus Programme

To ensure that room service orders are executed promptly and that they comply with the required standards.

An Grianan Hotel is a compact 43 bedroom hotel and while this Job Description is not intended to be all-inclusive, staff may be required to undertake additional duties deemed appropriate and necessary by management to meet the needs of the organisation