

Product roadmap

Customer usability improvements to birth registration online form and putting it on www.govt.nz

Extend birth registration with autofill using RealMe and enable customer notifications

BOAC new mobile service delivery platform development, child's digital records established

Integrated service website

Customer benefits

Access a simple online form to register the birth of my child.
Information about support services in my community's is available online.
Information and links to support services from a variety of agencies is available to me online.
A shopping cart for ordering a variety of birth certificates.
Save and return to my birth registration form.

The birth registration form is autofilled using information provided by RealMe.
More websites direct people to the right information and the right agency services.
Easy set up for interacting with Government digitally.
Receive notifications and messages at my preferred email address.

Create digital birth & citizenship certificate equivalents for me to use with government.
Record where you have sent your digital birth & citizenship certificate equivalents.
A mobile tool so an aide can help me fill in the forms at home, in the library or in the café if I can't get online.

Baby's details can be automatically updated in the NHI.
Online request for a baby's IRD number with an immediate response from IRD.
Online request for paid parental leave through BOAC.

Agency benefits

Multi-agency information channel for Birth of a Child (BOAC) with links to transactional services from agencies.
Online foundation created for future BOAC enhancements.
Extend return on investments for www.govt.nz
Facilitate improved engagement with social sector service providers.

Extend reach of the BOAC Information channel with links from additional websites (e.g. Plunket, Well Child).
Expand the footprint for RealMe.
Improved data quality for agencies through reduced data entry errors.

Data sharing consent screens available for use by other agencies.
Mobile application created for assisted digital interactions.
Establish integration platform for sharing DIA services through multiple channels.
Improve data quality through reduced data entry errors and sharing authoritative data.
Agencies receive data from the authoritative source allowing them to simplify data validation and entitlement checking processes.

Improved service design for the birth registration process and web site.
Data sharing capability supporting customer centric health services with more accurate identification of an individual.
Cost savings in agency processes.
Extend foundation use of digital birth and citizenship certificate equivalents in agency processes.

R1

R2

R3

R4

Establish online Foundation for BOAC

Improve the birth registration experience

Use the personal data you've already given

Is there anything else we can help you with?

Reusable service capabilities

Create an informational website (tablet friendly) leveraging GOVT.NZ with an online birth registration form.
Establish a basic login using RealMe with save and return for the birth registration form. Support pre-registering your baby.
Publish information on support services available in the local community.

Enhance customer experience for RealMe for "login and assert" pattern.
Create a notification capability using the customer's preferred email address.

Creation of mobile application for digital assistance.
Extend RealMe consent service.
Enable birth certificate assertion via RealMe.
Enable assertion of citizenship status via RealMe.
RealMe event history upgraded for use by birth and citizenship certificates.
IRD API for on demand digital registration of IRD number.

Add screens for consent to reuse personal information.
Consented sharing of baby's name with NHI.
Extend mobile application for assisted digital registration of a birth.
On demand registration of newborn for an IRD number.
Update integration with NHI @ MOH.
Update integration with IRD digital registration of newborn.
Consented sharing of data for IRD paid parental leave.

Agency specific service capabilities

Create a shopping cart for birth certificate orders.
Add links to birth related forms and information on MSD, DIA, IRD sites.
Enable online requests for digital registration of newborn with IRD (using current capability).
Extend existing online birth registration process to enable the user to return and access a shopping cart.

DIA to use RealMe verified account data to autofill form.
Extend integration to other websites (e.g. Plunket, MSD, IRD).
Campaign to promote RealMe verified account to simplify individuals online interactions with Government.
DIA integration with RealMe assertion service.

Create a digital birth certificate equivalent.
Create a digital citizenship certificate equivalent.
Create a DIA integration façade to enable third party integration.
Changes to DIA systems to expose birth record and citizenship data.

Autofill the 'register a birth' online form with personal data already provided to BDM & Citizenship.
Updated registration process with new customer centric service design.
Changes to online birth registration form to enable third party FSD integration patterns.

Architecture runway

Product roadmap

Co-apply for multiple services

Request changes to personal information held by agencies

MSD provides customers with ability to pre-populate service applications

IRD provides customers with ability to pre-populate service applications

Customer benefits

One online place to co-apply for services from multiple organisations.
Reduced cost to apply and less paper to provide with the applications.
First tranche of MSD co-apply using data already provided to MSD.

Online request for corrections to my details that are held by Government.
A service desk available to support customers with faults in the integrated application for services..

Second tranche of MSD co-application for services using data already provided to MSD.

IRD co-application for WFFTC using data already provided to IRD.

Agency benefits

Capability created for Agency use of digital Birth and Citizenship certificate equivalents.
Confirmed authoritative data available on the application for; leading to reduced validation and compliance checking, increased data integrity, reduced data errors, reduced process cycle times and rework.
Capability available for on demand confirmation of attributes by Agencies with online checking, leading to reduced fraud and mistaken payments.

Notification to agencies of corrections to birth certificate details, leading to improved data quality of authoritative data.
Agency “Service desk” support for integrated application for services.
Integrated service application providing customers a better user experience.

Extended better customer experience with further integrated application for services.
More authoritative data sources available through RealMe increasing federated services.
Supporting capability for “Tell Government Once”.

Extended better customer experience with further integrated application for services.
More authoritative data sources available through RealMe increasing federated services.
With customer consent MSD can access IRD numbers from IRD.
Wider access to confirmed authoritative data on the application form, reduced validation and compliance checking, increased data integrity, reduced data errors, reduced process cycle times and rework.

R5

R6

R7

R8

Establish Co-Apply foundation

Share updates requests across agencies v1

Extend co-apply forms v1

Extend co-apply forms v2

Reusable service capabilities

Establish integrated application forms for birth event, select and complete multiple forms at once using MSD forms.
Add Consent to add digital birth certificate and digital citizenship certificate equivalents to application forms.
Extend Mobile application for assisted digital Registration of a Birth online.
Extend RealMe consent Manager for third party consenting.
Extend Save and Return Datastore for integrated forms and consent.
MSD API for information sharing.
Leverage RealMe confirmation service to recheck validity of attribute information.

Add ability for people to send amendment and update requests to agencies with the authoritative data.
Add “consent to share” corrections to birth certificates.
Create a “Service desk” to support integrated forms.
Extend Mobile application for assisted digital registration of a birth online.
Extend RealMe to notify agencies of corrections to attributes.

Establish integrated application forms for birth event, select and complete multiple forms at once using MSD forms.
Extend screens for consent to reuse personal data provided to other agencies.
Extend “Service desk” to support integrated forms.
Extend mobile application for assisted digital registration of a birth.

Extend integrated forms with autofill from IRD - Working for Family Tax Credits
Extend screens for aonsent to reuse personal data provided to other agencies.
Extend “Service desk” to support integrated forms.
Extend mobile application for assisted digital registration of a birth.

Agency specific service capabilities

MSD to provide forms and business rules for integrated form creation and validation.

Add ability for second parent to claim a relationship to child’s birth certificate.

MSD becomes data attribute provider through RealMe

IRD becomes attribute providers through RealMe.

Architecture runway