

# Release Notes

## RSA SecurID® Software Token 1.1 for BlackBerry® 10



November, 2015

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### Introduction

This document is intended for customers of RSA SecurID Software Token 1.1 for BlackBerry 10 (the RSA SecurID app). Read this document before installing the software. This document contains the following sections:

- [What's Changed in RSA SecurID Software Token 1.1 for BlackBerry 10](#)
- [Features in RSA SecurID Software Token 1.0 for BlackBerry 10](#)
- [Product Features Not Supported for BlackBerry 10](#)
- [Requirements](#)
- [Product Installation](#)
- [Upgrades](#)
- [Product Documentation and Utilities](#)
- [Fixed Issues](#)
- [Known Issues](#)
- [Getting Support and Service](#)

These *Release Notes* may be updated. The most current version can be found on RSA SecurCare Online: <https://knowledge.rsasecurity.com>.

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### What's Changed in RSA SecurID Software Token 1.1 for BlackBerry 10

RSA SecurID Software Token 1.1 for BlackBerry 10 qualifies OS 10.3.x.

BlackBerry OS 10.1 is no longer supported. This update supports BlackBerry OS version 10.2.0.1155 or later.

This update fixes an issue in which users were unable to import tokens from CT-KIP links in activation emails. For more information, see "[Fixed Issues](#)" on page 4.

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### Features in RSA SecurID Software Token 1.0 for BlackBerry 10

RSA SecurID Software Token 1.0 for BlackBerry 10 is the first release of RSA SecurID Software Token to support the BlackBerry 10 platform. Version 1.0 provides the following features:

- Multiple software token support (up to 10 tokens imported to work space and up to 10 to personal space). The RSA SecurID app must be installed in the work space or personal space before you import tokens.
- Device ID button to support device binding. Tapping the Device ID button opens a pre-filled email containing the user's device ID. The user enters the administrator's email address and sends the email.
- Automatic import of tokens by tapping an email attachment or URL link.
- Next Code button, which allows a user whose token is in Next Tokencode mode to immediately retrieve the next code. The user does not have to wait until the next interval.
- Option to select a token from a list of installed tokens.
- Option to rename and delete tokens.

- Expired tokens listed as “Expired.”
- Embedded Help for each app screen.

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## Product Features Not Supported for BlackBerry 10

RSA SecurID Software Token 1.0 and 1.1 for BlackBerry 10 do not support certain features available with RSA SecurID Software Token 3.5.x for BlackBerry.

- You cannot configure BlackBerry Enterprise Service 10 (BES) policies to customize the app.
- Provisioning utilities, including PushToken, Seed Provisioning Helper (SPH), and SPH plug-ins are not supported. RSA instead recommends using dynamic seed provisioning (CT-KIP), available with RSA Authentication Manager 8.0 or later and 7.1 (SP4 or later).
- You cannot upgrade from versions of the RSA SecurID app running on earlier BlackBerry operating systems. You must install RSA SecurID Software Token 1.1 for BlackBerry 10 and provision software tokens again.
- RSA SecurID Software Token 1.0 and 1.1 for BlackBerry 10 are available in English only.

For more information about product features, see the *Administrator's Guide*.

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## Requirements

Users' devices must meet the requirements listed in this section to successfully install the RSA SecurID app and import tokens:

- BlackBerry 10.2.0.1155 or later.
- 4.5 MB for the app and data

To provision software tokens for the app, you need one of the following provisioning and authentication servers:

- RSA Authentication Manager 8.0 or later
- RSA Authentication Manager 7.1 (SP4 or later)
- RSA SecurID Authentication Engine 2.8.1 for Java (API)

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## Product Installation

RSA SecurID Software Token 1.1 for BlackBerry 10 is a free download from BlackBerry World. Software tokens must be purchased separately from RSA or RSA Partners. For information on importing software tokens to the app, see the *Administrator's Guide*.

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## Upgrades

To upgrade from version 1.0 of the app, install version 1.1 from BlackBerry World. The software token that the user used with the earlier version of the app will continue to work with the new app.

## Product Documentation and Utilities

### Documentation Package

The following product documentation is provided in the documentation package, **bb10\_110\_doc.zip**. Go to <http://www.emc.com/security/rsa-securid/rsa-securid-software-authenticators/blackberry10.htm>.

Title	Description	Filename
<i>Administrator's Guide</i>	Provides a detailed product overview and procedures to install the product and configure and deliver software tokens to users' devices. Intended only for administrators.	<b>doc\SecurIDBlackBerry10_v100_admin.pdf</b>
<i>Quick Start</i>	Includes a high-level product overview and end-user procedures to install the app, import a token, and authenticate to protected resources.	<b>doc\SecurIDBlackBerry10_v100_quickstart.pdf</b>
<i>Release Notes</i>	These release notes.	<b>doc\SecurIDBlackBerry10_v110_release_notes.pdf</b>
Help	Provides details on how to use the options within the app. Users can access the Help through the app on their mobile devices.	<b>(integrated into the app)</b>
<i>Third-Party Licenses</i>	Lists third-party license information for RSA SecurID Software Token 1.1 for BlackBerry 10. The same licenses were used for version 1.0.	<b>doc\licenses_BB100.pdf</b>

### Utility Package

The following product utilities are provided in the utility package, **bb10\_110\_util.zip**. Go to <http://www.emc.com/security/rsa-securid/rsa-securid-software-authenticators/blackberry10.htm>.

Utility	Description	Filename
BlackBerry 10 1.x device definition file for RSA Authentication Manager 8.0	Specifies the supported capabilities and attributes of tokens that can be used with the RSA SecurID application. Must be imported into Authentication Manager 8.0.	<b>util\BlackBerry10-1.x-AM8x-swtd.xml</b>
BlackBerry 10 1.x device definition file for RSA Authentication Manager 7.1	Specifies the supported capabilities and attributes of tokens that can be used with the RSA SecurID application. Must be imported into Authentication Manager 7.1.	<b>util\BlackBerry10-1.x-AM7x-swtd.xml</b>
RSA Credential Manager replacement email template	Replacement email template for the system-generated email response sent by RSA Credential Manager when a request for a software token is approved.	<b>util\credmgr_email_template.txt</b>

## Fixed Issues

**SFB-153** — Fixed an issue in which users were unable to import tokens from CT-KIP links in activation emails. The issue affected the BlackBerry 10 native email client that is configured to receive activation email with a Microsoft Exchange Server account.

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## Known Issues

This section explains issues that remain unresolved in this release. Wherever a workaround or fix is available, it is noted or referenced in detail.

### **RSA SecurID app must be closed when importing first token from an email attachment**

**Tracking Number: SFB-35**

**Problem:** Due to a known BlackBerry 10 platform permissions issue, the RSA SecurID app must be closed when users import their first software token from an email attachment. If the app is open, the import fails.

**Workaround:** After importing their first token from an email attachment, users with multiple token file attachments can continue importing their tokens with the app open. To import additional tokens from email attachments at a later time, user must close the app before importing the first token file attachment.

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## Getting Support and Service

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RSA SecurCare Online	<a href="https://knowledge.rsasecurity.com">https://knowledge.rsasecurity.com</a>
Customer Support Information	<a href="http://www.emc.com/support/rsa/index.htm">www.emc.com/support/rsa/index.htm</a>
RSA Solutions Gallery	<a href="https://gallery.emc.com/community/marketplace/rsa?view=overview">https://gallery.emc.com/community/marketplace/rsa?view=overview</a>

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