ISO9001 (2008) Non-Conformance Report

| *************************************** | | | F.219/A |
|---|--|---|---|
| NCR number: | | Project Manager: | |
| Date of non-conformance: | | Date of report: | |
| Description of non-conformance: | | | |
| (e.g. "Anning Black on the roof"; give nearest postcode/ co-ordinates/ nearest GSC star ID) | | | |
| Cause of non-conformance: | | | |
| (e.g. "Logarithmic table read backwards by GCSE maths student in same classroom as Goth with pentacle necklace") | | | |
| Remedial action taken: | | | |
| (e.g. "Tempted onto banishment grid by bait"; list bait casualties in next section) | | | |
| Number of hospitalisations: | Staff [] British Citizens [] Foreign Citizens [] Other [] | Number of fatalities: | Staff [] British Citizens [] Foreign Citizens [] Other [] |
| Scene and surviving witnesses cleaned? | [Y] [N] [N/A] (If N include summary in Impact Assessment and FCA sections) | Number of fatalities reclaimed for residual duties: | Staff [] BC/FC/Other [] (Non-staff corpses MUST gain DV clearance from RHR) |
| Impact assessment: | [Low] [Med] [High] [X-High delete as applicable, then provide detail | | |
| (e.g. likeliness of further incursions; reason for suspected hastening of CNG; property loss and repair estimates split into public and private funding; depreciation on public and PFI-leased buildings) | | colony | |
| Recommended future corrective actions: | | | |
| (Please consider lowest cost alternatives) | | | |
| Project manager sign- off: (date and sign) | | | |

THE LHUBBY

Non-Conformance Expenses Claim Form

F.219/B

| Payroll number: | Name: |
|---|--|
| NCR number: | Line Manager: |
| Non-recoverable costs: (List all expended resources, e.g. ammunition, destroyed equipment, stationery - except transport, meals & | <u> </u> |
| accommodation) | |
| Mileage claim - your own vehicles: (Attach pre-dated VAT fuel receipt(s), list FROM, TO, DATE & REASON for all journeys over 2 miles; rate is 40p/mile for first 10,000 miles pa; 25p/mile thereafter) | Other transport costs: (Attach receipts or RAF/RN/ Police requisition cross- invoice; list FROM, TO, DATE & REASON for all journeys over 2 miles; remember to convert nautical miles to geographical miles) |
| Number of personnights accommodation: (Attach hotel invoices and receipts, max. claim £75pp pn inc. breakfast. Allowance rates correct as of 01/04/2010, see Finance intranet for latest figures.) | Number of evening meal allowances claimed: (£15 flat fee for evening meal if claiming overnight stay; do NOT attach receipts; do NOT claim for breakfast nor lunch) |
| Line manager sign-off: (date and sign) | |

- N.B. Hotel invoices MUST be made out to employee home addresses and NOT CLS HQ address.
- N.B. If your home address is covered by OSA then state NIL and obtain Board sign-off for pro-forma accommodation.
- N.B. Use staples NOT PAPERCLIPS to attach receipts and invoices. Attach originals and keep photocopies for your records.
- N.B. If your claims for mileage for your own vehicles total £2500pa or less, complete HMRC form P87; over £2500 you will be required to fill in a Self Assessment Tax Return. You may also require HMRC form P11D for your Self Assessment Tax Return-request from Finance.

N.B. Entertainment and other personal allowances may no longer be claimed in arrears. Obtain Board sign-off in advance.

N.B. If your own vehicle is gated then you can only claim a flat fee of £100 for wear and tear per return gate journey, or £50 for a single one-way gate journey on Earth plus return mileage less Royal Navy or private contractor container shipment (whichever is cheaper). You are not entitled to a hire car for the period of your vehicle's return journey. If your vehicle is gated off-world one-way then you may claim for interstellar distances providing you submit an MOT or dealer-stamped logbook with certified mileage plus recent certified odometer reading. N.B. Mileage claims will be converted to Kilometres and rounded down as per directive 71/354/EEC.

N.B. DO NOT continue on a separate sheet - if you need to provide further details please request F.27B/6 from the Finance office.

FOR PROJECT MANAGEMENT & FINANCE USE ONLY - Only for matching completed F.219/A & F.219/B pairs

| | , , | L L |
|---|-----------------------------------|---|
| NCR number: | FCA number(s): | |
| Cleaner ticket number (or N/A if not required): | Finance claim tracking reference: | |
| Finance sign-off: (date and sign) | Board sign-off: (date and sign) | (This section intentionally left blank) |

This document serves as an unofficial example of the type of ISO9001 and expenses paperwork that would have to be completed if the situations described in "The Laundry: A roleplaying game based on the 'Laundry Files' novels by Charles Stross" (published by Cubicle 7 Entertainment) were not fictional. Sadistic GMs and masochistic players may attempt to fill out the NCR. Completing the expenses form in the game is not a fair challenge and should instead be covered under Chapter 11 section "Budgets and Spending". Laundry logo © Cubicle 7.