



GET  
TRAINED  
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ISO 9001:2015 &  
ISO 14001:2015 Transition




# BSI Training Academy

January 2016 - January 2017  
[bsigroup.com/training](http://bsigroup.com/training)

**bsi.**

...making excellence a habit.™

Book online at [bsigroup.co.uk/training](http://bsigroup.co.uk/training) or call +44 345 086 9000 to enquire about our public or in-company courses.

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# Welcome to the BSI Training Academy


We understand business success starts with people. We've assessed thousands of businesses, so we can genuinely benchmark performance. We've also trained many auditors who carry out these assessments so we can take you from beginner, to certification, to expert - quickly.

BSI is proud to have been recognized as one of the UK's strongest B2B brands for the 11th consecutive year - a huge achievement. Superbrands® ranks the most trusted brands across many sectors and industries. Brands need to have established the finest reputation in their field and offer customers significant advantages over their competitors, as well as being judged on their quality, reliability and distinction. Why trust your training to anyone else?

Investors in People is the UK's leading people management standard. It specializes in transforming business performance through people. BSI has been Investors in People accredited since 2012, and has recently gained Silver Investors in People status.



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# Why train with BSI?

## Great businesses need great people

Research shows that when an organization invests in training and development, they reap real rewards:

**83%** of people feel that staff are the key to maintaining a competitive edge\*



**45%** percent of staff say they'd feel more motivated if their organization invested in **skills training**\*



Businesses are **2.5 x more likely to fail** if they don't train their staff\*



### Why training is important



We've shaped the **world's most adopted standards** including ISO 9001, ISO 14001 and BS OHSAS 18001



**94%** of our delegates score our tutors 9 or 10 out of 10



**55%** of FTSE 100 companies are BSI clients



In 2014, we trained **105,000** people globally, from SMEs to global organizations



BSI spend **165,000 days** with clients in a year, so we know what businesses want and understand their needs



Our tutors have **250 years** experience working with management systems between them

### Turn our experience into your expertise

\*Source: City of Bristol Benefits of Training article

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# Enhanced Learning Credits (ELC) Training Provider

ELC  
Provider  
Number  
1693

BSI is an approved enhanced learning credits (ELC) course provider, helping those facing MOD resettlement since 2009. BSI understand the needs and challenges you face when moving back into civilian life and can help you make the most of your ELC entitlement so you're prepared for your career ahead.

Look out for our ELC logo next to eligible courses under the ELC scheme, throughout this catalogue.

## How does ELC funding work?

ELC funding is governed by the MOD, the details of which can be subject to change so the information we provide should only be used as a general guide to help get you started.

The Enhanced Learning Credits Administration Service (ELCAS) can give you the most up-to-date information about the scheme and the funding application process. You can call them on 01452 558390, or visit [www.enhancedlearningcredits.com](http://www.enhancedlearningcredits.com).


Generally speaking, most Armed Forces personnel can apply for funding after registering to join the scheme. To be eligible, currently, you would have needed to have completed over 4 years (lower tier) and 8 years (higher tier) of service. Completing 4 years allows you to apply for funding to take training up to a maximum of £1000 and for 8 years, up to £2000. ELC funding will give you 80% of the full value of the training.

ELC funding covers the VAT of your course but won't cover most other expenses and it will only apply to approved courses by an approved provider.

For more information on which course is right for you, contact our ELCAS training specialist on 01908 814887.



Book online at [bsigroup.co.uk/training](http://bsigroup.co.uk/training) or call +44 345 086 9000 to enquire about our public or in-company courses.

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# Which course is right for me?

## 1 Understand

### Introduction courses:

#### Who should attend?

Ideal for new starters or those needing to gain a 'refresher'

#### What will I learn?

An overview of your management system and the standard's requirements

## 2 Implement

### Implementation courses:

#### Who should attend?

Those responsible for implementing, or have recently taken responsibility for a management system

#### What will I learn?

The requirements of a standard in the context of your company and how to take the lead in planning implementation

## 3 Prove it's working

### Internal Auditor courses:

#### Who should attend?

Those tasked with conducting internal audits or monitoring their management systems performance

#### What will I learn?

How to be better equipped to maintain compliance and how to manage and improve risks to your management system

### Lead Auditor courses:

#### Who should attend?

Those tasked with conducting and leading management systems audits

#### What will I learn?

Gain the ability and confidence to conduct and lead effective audits, and how to manage audit teams and processes

## 4 Make excellence a habit

### Certification:

- Assess your readiness for certification with a gap analysis day
- Maximize your certification with business improvement training and software tools

**BSI software solutions** can help you in the initial and implementation stages of your journey by:

- Mapping out tasks, procedures and policies to consider when implementing a management system
- A single sharing portal allowing usability across your organization
- Ongoing management and maintenance of your management system

**BSI software solutions** will help you prepare for auditing and ongoing maintenance of your management system by:

- Documenting internal inspections and audits in one centralized hub
- Reduced administration by automating actions and tasks
- Providing an effective tool to manage non-conformities



All our courses are available in-company

Call +44 345 086 9000

For more information on BSI software solutions visit [bsigroup.com/software](https://bsigroup.com/software)

Book online at [bsigroup.co.uk/training](https://bsigroup.co.uk/training) or call +44 345 086 9000 to enquire about our public or in-company courses.

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# Our values

We deliver five star learning at first class venues, selected to ensure you learn in the best possible environment with great facilities, refreshments and accommodation. This way you can focus on and maximize your learning experience.

Below are some of the reasons our delegates recommend training with BSI.




"Experience and breadth of training."

"Excellent tutors."

"Ease of booking."


"Quality course material."

Book online at [bsigroup.co.uk/training](https://bsigroup.co.uk/training) or call +44 345 086 9000 to enquire about our public or in-company courses.

Request a Quote 



Book online at [bsigroup.co.uk/training](https://bsigroup.co.uk/training) or call +44 345 086 9000 to enquire about our public or in-company courses.

[Request a Quote](#) 





# In-company training

We can deliver any of our training courses to your team in-house.

If you have a group of people who need to understand or audit your management system, consider in-company training:

- We can provide a management briefing, auditor training, or any of the courses listed within this catalogue
- Receive training in your own confidential surroundings

Request a quote by visiting our website: [bsigroup.com/incompany](https://bsigroup.com/incompany)


Alternatively call +44 845 619 5525  
or email: [inhouse.training@bsigroup.com](mailto:inhouse.training@bsigroup.com)

"Tutor knowledge was very extensive and all questions asked were answered fully. Very professional throughout."

Lee Sandy, DHL

## Lean Six Sigma

Lean Six Sigma training helps to bring outstanding customer satisfaction. Read here some of our client's comments regarding BSI's Lean Six Sigma training course.



"We decided to embark on a Lean Six Sigma programme because we wanted to implement a proven methodology to help drive continuous improvement throughout our business.

We chose BSI because we already had a lot of involvement with them for certification and training. We have found them to be an exceptional partner, and importantly, each trainee could be certified as a Lean Six Sigma Green or Black Belt. We expect to see improvement and savings in our Right First Time figures as the project moves forward to be considerable, as well as improved product quality.

We would definitely do the programme again as apart from the improvements we are developing; it gives a structured approach to specific elements of our Continuous Improvement Programme, as well as giving the trainees an excellent set of tools they can use in their day to day working practices."

Geoff Barnett  
Quality Manager  
Whitford Ltd.

"We already have a great relationship with BSI, so it made sense to build upon that, and partner with them on our Lean Six Sigma programme.

As an organization, we had spent a lot of time and effort in making our manufacturing operations as lean as possible, but hadn't really addressed our support functions. By introducing a company-wide programme (based on Lean Six Sigma), which was specifically focused on our back office, we not only brought in an initiative that everyone in the company could understand and get behind but it also gave a group of our employees a fantastic development opportunity in attaining green belt certification.

We are not quite at the end of the initial improvement projects, but the benefit of identifying the real root causes of problems or inefficiencies has been extremely helpful."

Chris Beveridge  
VP of Business Process Improvement and Information Technology  
Vitec Videocom Ltd

# BSI Certified Auditor

The BSI Certified Auditor/Lead Auditor qualification gives your employer or client complete confidence in you. It lets them know your auditing skills are not just solely based on your experience. They'll be reassured you are evaluated by the UK's leading independent auditing experts.



## Step One: Take internal or lead auditor training

You'll need to complete, or have already completed, internal auditor or lead auditor training. You will then begin to put your training into practice by undertaking management system audits.

## Step Two: Audit reports

Send three completed audit reports which our tutors will check and review, looking for evidence of audit planning and effective reporting.

## Step Three: Qualifying Review

The final stage is a half day qualifying review where one of our experienced tutors will carefully observe and evaluate your conduct of a live audit.

### Benefits to you include:


- CV enhancer
- Detailed feedback on your audits
- Career development
- A professional qualification
- Membership card and use of logo

## Continuation

To keep your Certified Auditor qualification, you will need to continue to demonstrate your auditing skills by providing us with three audit reports on an annual basis, and after three years conduct another qualifying review, known as a triennial review.

**Price: £900 + VAT**

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
“Achieving the BSI Certified Auditor qualification has been a really useful and rewarding experience. I can now demonstrate that my auditing skills meet BSI’s high standards.”

Nathaniel Smith, Certified Lead Auditor

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## Lean Six Sigma: ISO 13053

Lean Six Sigma is a business approach to continual improvement, using statistical tools and techniques to reduce areas of waste from processes and minimize product variation.

### ● An Introduction to Lean Six Sigma

#### Learning outcomes include:

- Examples of business improvement tools
- An overview and background to Lean Six Sigma
- How the belt system works

03	February 2016	Northampton
24	May 2016	Crewe
27	September 2016	Reading
12	December 2016	Crewe

**Duration: 1 Day**

**£485 + VAT**

[Learn more >](#)

### ● Lean Practitioner

#### Learning outcomes include:

- Introduction to the principles and practice of Lean Six Sigma
- Plan, do, check, act, problem solving
- Plan an effective deployment strategy

23-26	February 2016	Birmingham
31-03	May/June 2016	Swindon
19-22	September 2016	York
28-01	November/December 2016	Northampton

**Duration: 4 Days**

**£1730 + VAT**

[Learn more >](#)

"Once the decision had been made to embark on a business improvement programme, we took advice from a number of companies who had experience of implementing the Lean Six Sigma approach.

The decision was made very carefully, making sure that we didn't dive into something that was going to result in excess cost, be an improvement 'whim' and not prove a corporate priority.

Having discussed our aims with BSI, we found them very honest in what we needed to do as a business and we have taken time to slowly embed a cultural change which is now reaping rewards."

Andy Starkey, Nippon Gohsei UK

# Lean Six Sigma: Services Industry

Our Lean Six Sigma service based training courses are designed for this specific sector and will enable delegates to understand the tools needed to lead and/or take part in a Lean Six Sigma project.

## • Lean Six Sigma Green Belt (Services)



### Learning outcomes include:

- Skills to identify improvement projects
- Analyze data using basic statistics
- Identify and structure customer requirements

#### Wave 1

11-15	January 2016	Crewe	Module 1
08-12	February 2016	Crewe	Module 2

#### Wave 2

16-20	May 2016	Reading	Module 1
20-24	June 2016	Reading	Module 2

#### Wave 3

17-21	October 2016	Central London	Module 1
14-18	November 2016	Central London	Module 2

Duration: 10 Days

Central London: £5215 + VAT  
Other venues: £4515 + VAT

[Learn more >](#)

## • Lean Six Sigma Black Belt (Services)



### Learning outcomes include:

- Identify improvement opportunities
- Organize and manage improvement projects
- Establish customer needs and measure how these are met

#### Wave 1

11-15	January 2016	Crewe	Module 1
08-12	February 2016	Crewe	Module 2
07-11	March 2016	Crewe	Module 3
04-08	April 2016	Crewe	Module 4

#### Wave 2

16-20	May 2016	Reading	Module 1
20-24	June 2016	Reading	Module 2
25-29	July 2016	Reading	Module 3
12-16	September 2016	Reading	Module 4

#### Wave 3

17-21	October 2016	Central London	Module 1
14-18	November 2016	Central London	Module 2
12-16	December 2016	Central London	Module 3
23-27	January 2017	Central London	Module 4

Duration: 20 Days

Central London: £10,430 + VAT  
Other venues: £9030 + VAT

[Learn more >](#)

## • Lean Six Sigma Black Belt Conversion (Services)



### Learning outcomes include:

- Identify improvement opportunities
- Organize and manage improvement projects
- Establish customer needs and measure how these are met

#### Wave 1

07-11	March 2016	Crewe	Module 3
04-08	April 2016	Crewe	Module 4

#### Wave 2

25-29	July 2016	Reading	Module 3
12-16	September 2016	Reading	Module 4

#### Wave 3

12-16	December 2016	Central London	Module 3
23-27	January 2017	Central London	Module 4

Duration: 10 Days

Central London: £5215 + VAT  
Other venues: £4515 + VAT

[Learn more >](#)

# Lean Six Sigma: Manufacturing Industry

Our Lean Six Sigma manufacturing based training courses are designed for this specific sector and will enable delegates to learn and understand the tools necessary to lead or take part in a Lean Six Sigma project.

## • Lean Six Sigma Green Belt (Manufacturing)



### Learning outcomes include:

- Select, define and manage projects using the Define, Measure, Analyse, Improve and Control (DMAIC) roadmap
- Analyze data using basic statistics
- Identify and structure customer requirements

### Wave 1

18-22	January 2016	York	Module 1
15-19	February 2016	York	Module 2

### Wave 2

09-13	May 2016	Northampton	Module 1
13-17	June 2016	Northampton	Module 2

### Wave 3

10-14	October 2016	Crewe	Module 1
07-11	November 2016	Crewe	Module 2

**Duration: 10 Days**

**£4515 + VAT**

[Learn more >](#)

## • Lean Six Sigma Black Belt (Manufacturing)



### Learning outcomes include:

- Organize and manage improvement projects
- Establish customer needs and measure how these are met
- Develop skills to use analytics, mathematical models and design techniques

### Wave 1

18-22	January 2016	York	Module 1
15-19	February 2016	York	Module 2
14-18	March 2016	York	Module 3
11-15	April 2016	York	Module 4

### Wave 2

09-13	May 2016	Northampton	Module 1
13-17	June 2016	Northampton	Module 2
18-22	July 2016	Northampton	Module 3
05-09	September 2016	Northampton	Module 4

### Wave 3

10-14	October 2016	Crewe	Module 1
07-11	November 2016	Crewe	Module 2
05-09	December 2016	Crewe	Module 3
16-20	January 2017	Crewe	Module 4

**Duration: 20 Days**

**£9030 + VAT**

[Learn more >](#)

## • Lean Six Sigma Black Belt Conversion (Manufacturing)



### Learning outcomes include:

- Organize and manage improvement projects
- Establish customer needs and measure how these are met
- Develop skills to use analytics, mathematical models and design techniques

### Wave 1

14-18	March 2016	York	Module 3
11-15	April 2016	York	Module 4

### Wave 2

18-22	July 2016	Northampton	Module 3
05-09	September 2016	Northampton	Module 4

### Wave 3

05-09	December 2016	Crewe	Module 3
16-20	January 2017	Crewe	Module 4

**Duration: 10 Days**

**£4515 + VAT**

[Learn more >](#)

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# Quality Management: ISO 9001

Our ISO 9001 training will provide you with an awareness of quality management systems, tools and techniques for implementation and how to audit against the requirements of the standard.

## ● Introduction to ISO 9001

### Learning outcomes include:

- An understanding of ISO 9001 and the route to certification
- Establish the importance of ISO documentation

13	January 2016	Crewe
12	February 2016	Swindon
21	March 2016	Birmingham
31	March 2016	Newcastle
01	April 2016	Central London
11	April 2016	York
05	May 2016	Kent
27	May 2016	Nottingham
06	June 2016	Reading
13	June 2016	Birmingham
08	July 2016	Cardiff
27	July 2016	Crewe
10	August 2016	Northampton
14	September 2016	Newcastle
12	October 2016	Central London
13	October 2016	Exeter
02	November 2016	York
09	November 2016	Birmingham
01	December 2016	Crewe
19	December 2016	Swindon
12	January 2017	Cardiff
31	January 2017	Aberdeen

**Duration: 1 Day**

**Central London: £600 + VAT**

**Other venues: £530 + VAT**

[Learn more >](#)

## ● Implementing ISO 9001

### Learning outcomes include:

- Learn how to structure your own quality standards system
- Take the lead in planning ISO implementation, documentation and quality activities
- Establish objectives and measure performance in preparation for assessment

25-26	January 2016	Central London
04-05	February 2016	York
18-19	February 2016	Northampton
18-19	February 2016	Birmingham
07-08	March 2016	Reading
23-24	March 2016	Glasgow
18-19	April 2016	Aberdeen
28-29	April 2016	Central London
16-17	May 2016	Birmingham
31-01	May/June 2016	Kent
21-22	June 2016	Nottingham
30-01	June/July 2016	Swindon
05-06	July 2016	Northampton
12-13	July 2016	Newcastle
28-29	July 2016	Central London
11-12	August 2016	Cardiff
12-13	September 2016	York
28-29	September 2016	Reading

[continued overleaf](#)



10-11	October 2016	Central London
17-18	October 2016	Aberdeen
25-26	October 2016	Kent
07-08	November 2016	Peterborough
21-22	November 2016	Birmingham

**Duration: 2 Days****Central London: £1155 + VAT****Other venues: £1015 + VAT**[Learn more >](#)

"Please thank the tutor for making the course entertaining and extremely interesting. I feel I now have the confidence to complete an audit and obtain the best outcome with all of the skills and knowledge that he has given us on the course. I have a programme of audits planned and now feel fully able to achieve this and be confident in my approach."

Sarah Hester, Johnston Sweepers Limited

## ● Internal Auditor: ISO 9001

### Learning outcomes include:

- Learn to set objectives for, plan and perform a quality standards audit
- Gain the ability to confidently report findings and take corrective action
- Understand the implications of employee behaviour on quality management audits

05-06	January 2016	Central London
20-21	January 2016	Cardiff
27-28	January 2016	Newcastle
01-02	February 2016	Reading
08-09	February 2016	Belfast
16-17	February 2016	Birmingham
22-23	February 2016	Central London
01-02	March 2016	Aberdeen
03-04	March 2016	Exeter
10-11	March 2016	York
21-22	March 2016	Northampton
23-24	March 2016	Swindon
30-31	March 2016	Glasgow
11-12	April 2016	Reading
21-22	April 2016	Nottingham
28-29	April 2016	Crewe
03-04	May 2016	Kent
09-10	May 2016	Newcastle
17-18	May 2016	Swindon
31-01	May/June 2016	Aberdeen
09-10	June 2016	Central London

13-14	June 2016	Cardiff
27-28	June 2016	Glasgow
30-01	June/July 2016	Northampton
04-05	July 2016	Exeter
14-15	July 2016	Birmingham
18-19	July 2016	Belfast
18-19	July 2016	Reading
28-29	July 2016	Nottingham
01-02	August 2016	York
04-05	August 2016	Central London
11-12	August 2016	Swindon
17-18	August 2016	Cardiff
18-19	August 2016	Newcastle
25-26	August 2016	Glasgow
30-31	August 2016	Northampton
08-09	September 2016	Reading
15-16	September 2016	Birmingham
19-20	September 2016	Aberdeen
22-23	September 2016	Nottingham
29-30	September 2016	Crewe
03-04	October 2016	Newcastle
11-12	October 2016	Exeter
17-18	October 2016	Cardiff
18-19	October 2016	Swindon
26-27	October 2016	Northampton
31-01	October/November 2016	Reading
02-03	November 2016	Nottingham

**Duration: 2 Days****Central London: £1100 + VAT****Other venues: £830 + VAT**[Learn more >](#)



## ● Quality Management Systems Auditor/Lead Auditor - IRCA Certified Course (A17955)

### Learning outcomes include:

- A detailed knowledge of management systems auditing
- How to lead and report on a management systems audit
- How to put theory into practice

04-08	January 2016	Crewe
11-15	January 2016	Exeter
11-15	January 2016	Nottingham
18-22	January 2016	Belfast
18-22	January 2016	Central London
25-29	January 2016	Aberdeen
08-12	February 2016	Birmingham
15-19	February 2016	York
15-19	February 2016	Kent
22-26	February 2016	Northampton
29-04	February/March 2016	Swindon
29-04	February/March 2016	Reading
29-04	February/March 2016	Cardiff
07-11	March 2016	Glasgow
07-11	March 2016	Central London
14-18	March 2016	Crewe
04-08	April 2016	Northampton
11-15	April 2016	Nottingham
18-22	April 2016	Kent
25-29	April 2016	Newcastle

25-29	April 2016	Cardiff
09-13	May 2016	Birmingham
09-13	May 2016	Aberdeen
16-20	May 2016	Swindon
23-27	May 2016	Central London
06-10	June 2016	Reading
06-10	June 2016	York
13-17	June 2016	Nottingham
13-17	June 2016	Glasgow
20-24	June 2016	Northampton
20-24	June 2016	Exeter
27-01	June/July 2016	Newcastle
04-08	July 2016	Central London

**Duration: 5 Days**

**Central London: £1950 + VAT**

**Other venues: £1600 + VAT**

[Learn more >](#)

## ● Maximize ISO 9001 Performance

### Learning outcomes include:

- How to enhance the continual improvement aspects of a quality management system
- A fresh approach to addressing non-conformities
- How to engage with top management to demonstrate the utilization of proven business improvement tools

01-02	February 2016	Central London
28-29	June 2016	Nottingham
31-01	October/November 2016	Birmingham

**Duration: 2 Days**

**Central London: £1065 + VAT**

**Other venues: £925 + VAT**

[Learn more >](#)

## ● Auditing to: ISO 9001

### Learning outcomes include:

- Understand the structure of the ISO 9000 series and quality system requirements
- Learn to plan and perform your own audit
- Gain reporting skills and the ability to lead corrective action

12-14	January 2016	Newcastle
27-29	January 2016	Central London
15-17	February 2016	Exeter
29-02	February/March 2016	York
14-16	March 2016	Kent
29-31	March 2016	Northampton
13-15	April 2016	Crewe
25-27	April 2016	Central London
04-06	May 2016	Cardiff
18-20	May 2016	Nottingham
23-25	May 2016	Reading
06-08	June 2016	Birmingham
22-24	June 2016	Swindon
06-08	July 2016	Glasgow
25-27	July 2016	Central London
09-11	August 2016	Newcastle
24-26	August 2016	Belfast
12-14	September 2016	Northampton
03-05	October 2016	York
17-19	October 2016	Central London

**Duration: 3 Days**

**Central London: £1270 + VAT**

**Other venues: £1060 + VAT**

[Learn more >](#)

# ISO 9001 Transition Training

## • ISO 9001:2015 Transition - Identifying The Changes

### Learning outcomes include:

- Learn the differences between ISO 9001:2008 and ISO 9001:2015
- Learn the updated requirements
- Understand updated processes

06	January 2016	Swindon
11	January 2016	Crewe
20	January 2016	Exeter
25	January 2016	Northampton
08	February 2016	Central London
17	February 2016	Cardiff
22	February 2016	Birmingham
23	February 2016	Crewe
03	March 2016	York
09	March 2016	Reading
14	March 2016	Northampton
22	March 2016	Swindon
29	March 2016	Crewe
04	April 2016	Central London
12	April 2016	Nottingham
20	April 2016	Aberdeen
27	April 2016	Crewe
05	May 2016	Kent
11	May 2016	Newcastle

18	May 2016	Reading
23	May 2016	Birmingham
31	May 2016	Central London
06	June 2016	Cardiff
13	June 2016	Exeter
21	June 2016	Swindon
27	June 2016	Glasgow
04	July 2016	York
11	July 2016	Nottingham
18	July 2016	Crewe
20	July 2016	Belfast
27	July 2016	Central London
10	August 2016	Cardiff
17	August 2016	Newcastle
22	August 2016	Nottingham
30	August 2016	Peterborough
07	September 2016	Reading
12	September 2016	York
19	September 2016	Kent
28	September 2016	Crewe
06	October 2016	Crewe
13	October 2016	Peterborough
20	October 2016	Northampton

**Duration: 1 Day**

**Central London: £575 + VAT**

**Other venues: £505 + VAT**

[Learn more >](#)



**Paul Bradley**

Paul has extensive knowledge spanning a variety of different industries including railway maintenance, construction and printing. Paul also holds 15 years auditing and management systems experience, as well as developing bespoke training courses to meet in-house requirements.

### Industry knowledge:

- Construction
- Transportation
- Printing

### Specialist subjects include:

- ISO 9001
- OHSAS 18001
- ISO 14001

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## • ISO 9001:2015 Transition - Implementing The Changes

### Learning outcomes include:

- Identify and apply requirements of the Annex SL high level structure
- Learn the new requirements for leadership responsibilities
- Identify new requirements for documented information

**\*Delegates must attend ISO 9001:2015 Transition: Identifying The Changes prior to attending**

07	January 2016	Swindon
08	January 2016	Swindon
12	January 2016	Crewe
13	January 2016	Crewe
26	January 2016	Northampton
27	January 2016	Birmingham
27	January 2016	Northampton
10	February 2016	Reading
10	February 2016	Central London
18	February 2016	Cardiff
23	February 2016	Birmingham
24	February 2016	Birmingham
25	February 2016	Crewe
03	March 2016	Central London
04	March 2016	Central London
31	March 2016	Birmingham
06	April 2016	Northampton
13	April 2016	Crewe
20	April 2016	Central London

**Duration: 1 Day**

**Central London: £575 + VAT\***  
**Other venues: £505 + VAT\***

**\*Does not include cost of pre-requisite training**

[Learn more >](#)

## • ISO 9001: 2015 Auditor Transition - IRCA Certified Course (A17863)

### Learning outcomes include:

- Learn changes between ISO 9001:2008 and ISO 9001:2015
- Understand changes to the standard's requirements
- Learn differences in processes from an auditing perspective

**\*Delegates must attend ISO 9001:2015 Transition: Identifying The Changes prior to attending**

06-07	January 2016	Swindon
11-12	January 2016	Crewe
11-12	January 2016	Cardiff
18-19	January 2016	Kent
25-26	January 2016	Birmingham
25-26	January 2016	Northampton
28-29	January 2016	Glasgow
01-02	February 2016	York
01-02	February 2016	Aberdeen
02-03	February 2016	Belfast
08-09	February 2016	Reading
08-09	February 2016	Central London
18-19	February 2016	Cardiff
22-23	February 2016	Birmingham
23-24	February 2016	Crewe
02-03	March 2016	Central London
07-08	March 2016	Aberdeen
16-17	March 2016	Exeter
17-18	March 2016	Swindon
29-30	March 2016	Birmingham

04-05	April 2016	Northampton
11-12	April 2016	Crewe
18-19	April 2016	Central London
03-04	May 2016	York
09-10	May 2016	Reading
16-17	May 2016	Nottingham
23-24	May 2016	Swindon
01-02	June 2016	Newcastle
06-07	June 2016	Kent
13-14	June 2016	Central London
20-21	June 2016	Glasgow
27-28	June 2016	Aberdeen
04-05	July 2016	Northampton
11-12	July 2016	Exeter
25-26	July 2016	Belfast

**Duration: 2 Days**

**Central London: £1150 + VAT**  
**Other venues: £1010 + VAT**

[Learn more >](#)

## • ISO 9001:2015 Senior Management Briefing

### Learning outcomes include:

- Requirements of ISO 9001:2015 in relation to the leadership team
- How to develop action plans for leadership activities
- How to relate the requirements of ISO 9001:2015 to the business processes

**In-company only: Contact us for a customized quote**

[Learn more >](#)

# ISO 9001:2015 Deep Dive Workshops



## • ISO 9001:2015 and the Process Risk Approach

### Learning outcomes include:

- How to identify, classify and quantify risks
- Understand how to manage risks using operational controls

---

**In-company only: Contact us for a customized quote**

Contact us >

## • Leadership Auditing to ISO 9001:2015

### Learning outcomes include:

- Identify key requirements of ISO 9001:2015 in relation to leadership activities and commitments
- Create focused checklists to prepare for audits of members of the leadership team
- Key words and phrases to use during a leadership audit

---

**In-company only: Contact us for a customized quote**

Contact us >

## • ISO 9001:2015 and the Control of External Provision

### Learning outcomes include:

- Requirements to control any provided service or goods from an external party
- Required information relating to any services or goods from an external party

---

**In-company only: Contact us for a customized quote**

Contact us >

## • ISO 9001:2015 Facilitated Action Workshop

### Learning outcomes include:

- Create focused action plans to implement the changes
- Understand the timelines and necessary resources to implement changes

---

**In-company only: Contact us for a customized quote**

Contact us >

## Distance Learning

Distance Learning allows you to study at a pace and at a time which is convenient to you. You can carry on with your day job whilst working towards a qualification or certificate, with access to tutor support and guidance along the way.

### • BSI Diploma in Quality Management

ELC  
Approved  
Training  
Provider

#### Learning outcomes include:

- How ISO 9001 can be used to improve your organization's approach to your customer and other relevant parties
- An understanding of tools and techniques you can use for the benefit of you and your organization
- How to apply knowledge gained during the learning process within your own work environment

**£1750 + VAT**

**£1864 + VAT (inc. copy of ISO 9001:2015)**

[Learn more >](#)

### • BSI Certificate in Occupational Health & Safety Management Systems

#### Learning outcomes include:

- Understand the background and necessity of health and safety management systems
- Learn to evaluate standards of health and safety within your organization

**£1650 + VAT**

[Learn more >](#)



**Gordon Lawson**

Gordon has over 20 years' experience of implementing and managing quality, environmental, and health and safety management systems. He has worked in a variety of industries including polymer processing, automotive and aerospace in the UK, Europe and the USA.

#### Industry knowledge:

- Automotive
- Aerospace
- Electronics

#### Specialist subjects include:

- OHSAS 18001
- ISO 14001
- ISO 9001



## IOSH e-learning courses

Based on a sensible and practical approach to health and safety, IOSH health and safety training courses are suitable for people of all levels in every sector and any organization.

### • Working Safely

#### Learning outcomes include:

- An introduction to working safely and why it is important
- Defining hazard and risk, recognizing hazards and understanding risk and risk assessment
- Identifying common hazards, how these arise and how to prevent them

[Learn more >](#)

£110 + VAT

### • Managing Safely

#### Learning outcomes include:

- Understanding your responsibilities
- Assessing and controlling risks
- Identifying hazards

[Learn more >](#)

£515 + VAT

### • Managing Safely Refresher

#### Learning outcomes include:

- Knowledge of the latest best practice
- Understanding of any legislative changes
- Ensure your knowledge is kept up to date

[Learn more >](#)

£199 + VAT

### • Managing Safely for non-UK users

#### Learning outcomes include:

- Understanding your responsibilities
- Assessing and controlling risks
- Identifying hazards

[Learn more >](#)

£515 + VAT

**Did you know?**

Every year over 160,000 people gain an IOSH health and safety training qualification.\*

\*Source: IOSH

Book online at [bsigroup.co.uk/training](https://bsigroup.co.uk/training) or call +44 345 086 9000 to enquire about our public or in-company courses.

Request a Quote

# Collaborative Business Relationships: BS 11000

Our collaborative relationship management courses will help you understand and create collaborative relationship management or partnering in complex procurement and capital infrastructure projects.

## ● Introduction to BS 11000

### Learning outcomes include:

- Understanding of the scope and principles of BS 11000
- Learn about the eight stage framework
- Learn about applying the framework to your organization

01	February 2016	Northampton
31	May 2016	Crewe
30	August 2016	Swindon
06	December 2016	Reading

**Duration: 1 Day**

**£625 + VAT**

[Learn more >](#)

## ● Executive Brief: BS 11000

A two hour workshop which focuses on the benefits that the collaborative relationship framework can bring to your organization and how it can transform your partner relationships and approach.

**In-company only: Contact us for a customized quote**

[Contact us >](#)

## ● Implementing BS 11000

This facilitated course brings alive the concepts of collaborative relationships. Delegates will identify the steps required for implementing the system within their company through interactive workshops, providing a framework for them to then commence their implementation.

**In-company only: Contact us for a customized quote**

[Contact us >](#)



### Lawrence Davies

Lawrence joined BSI in 2009 and is the lead tutor for BS 11000 and ISO 55001 Asset Management. Lawrence also has extensive knowledge of ISO 9001 and is the author of several articles on management systems in various publications.

#### Industry knowledge:

- Corporate finance sector
- Automotive sector

#### Specialist subjects include:

- BS 11000
- ISO 55001
- ISO 9001



# Aerospace Management: AS9100

It is imperative that your products are fit for purpose and your services and operations meet the many regulatory demands of the aerospace industry. Our training will help you learn how to implement effective management systems and put auditing processes in place.

Upon release of the new AS9100 standard, our course range will be updated to reflect the changes

## ● Implementing AS9100 Rev. C

### Learning outcomes include:

- Gain an overview of AS9100
- Appreciate the principles of ISO 9001 in relation to AS9100
- Learn how to put AS9100 systems in place that meet internal audit standards

19-20	April 2016	Swindon
26-27	September 2016	York
05-06	December 2016	Northampton

**Duration: 2 Days**

**£1335 + VAT**

[Learn more >](#)

## ● Internal Auditor AS9100 Rev. C

### Learning outcomes include:

- Gain an in-depth understanding of AS9100 requirements
- Understand what's required of an AS9100 internal auditor
- Gain confidence in planning, implementing and managing an AS9100 internal audit

08-09	February 2016	Northampton
19-20	May 2016	York
06-07	September 2016	Reading
14-15	November 2016	Birmingham

**Duration: 2 Days**

**£1335 + VAT**

[Learn more >](#)

"The course provided a very clear understanding of requirements and skills needed as an auditor. I especially appreciate the fact that there were so many exercises and interesting role playing activities similar to real situations to guide us through smoothly and confidently."

B.Lyindor, Benedictor

# Medical Devices: ISO 13485

## Medical Device Regulation and Quality Management System

Our ISO 13485 quality management system training will help you to demonstrate your ability to provide medical devices and regulated services that consistently meet regulatory requirements.

Upon release of the new ISO 13485 standard, our course range will be updated to reflect the changes

### ● Introduction to ISO 13485

#### Learning outcomes include:

- Gain an overview of ISO 13485 and its importance
- Understand the links to the Medical Device Directive
- Comparisons between ISO 13485, ISO 9001 and the FDA's QSR

21	June 2016	Crewe
13	September 2016	Northampton
31	January 2017	Swindon

**Duration: 1 Day** **£680 + VAT**

[Learn more >](#)

### ● ISO 13485 Clause by Clause

#### Learning outcomes include:

- The scope, structure and requirements of ISO 13485
- Understand the standards requirements
- Understand how the requirements are established and maintained

19-20	January 2016	Newcastle
31-01	March/April 2016	Northampton
11-12	May 2016	Crewe
20-21	September 2016	Central London
10-11	October 2016	York
10-11	January 2017	Central London

**Duration: 2 Days** **Central London: £1455 + VAT**  
**Other venues: £1315 + VAT**

[Learn more >](#)

### ● Implementing ISO 13485

#### Learning outcomes include:

- Learn the fundamentals of quality management systems
- Explain the purpose, structure and requirements of ISO 13485
- Understand the process of implementing a management system

21-22	April 2016	York
19-20	July 2016	Northampton
26-27	October 2016	Reading
24-25	January 2017	Crewe

**Duration: 2 Days** **£1360 + VAT**

[Learn more >](#)

### ● Internal Auditor: ISO 13485

#### Learning outcomes include:

- Planning, preparation, conducting and reporting an audit
- Requirements of ISO 13485 compared to ISO 9001
- Learn to follow up on corrective actions

24-25	February 2016	Reading
23-24	May 2016	Birmingham
22-23	September 2016	Swindon
09-10	January 2017	Reading

**Duration: 2 Days** **£1360 + VAT**

[Learn more >](#)

### ● Lead Auditor: ISO 13485

#### Learning outcomes include:

- Interpret the requirements of ISO 13485 in the context of an audit
- Explain the principles of quality management
- Plan, conduct, report and follow-up on a QMS audit

18-22	January 2016	Reading
07-11	March 2016	Crewe
16-20	May 2016	Northampton
05-09	September 2016	Swindon
05-09	December 2016	Reading

**Duration: 5 Days** **£3540 + VAT**

[Learn more >](#)

ELC  
Approved  
Training  
Provider

# Medical Devices CE Marking

CE marking is the medical device manufacturer's claim that a product meets the essential requirements of all relevant European Directives and is a legal requirement to place a device on the market in the European Union.

## ● Introduction to CE Marking

### Learning outcomes include:

- Identify the steps required to reduce the risks and uncertainty in the EU regulatory process and thus bring products to the EU market more quickly.

**In-company only: Contact us for a customized quote**

Contact us >

## ● Introduction to CE Marking for the In Vitro Diagnostics Directive

### Learning outcomes include:

- Gain an introduction to the IVDD
- Understand the background of the IVDD and its key features

**In-company only: Contact us for a customized quote**

Contact us >

## ● Medical Devices CE Marking

### Learning outcomes include:

- Understand the entire CE Marking process
- Explain the structure and purpose of the Medical Device Directive
- Understand how to implement the EU risk classification criteria for medical devices

02-04	February 2016	Swindon
30-01	March/April 2016	Central London
20-22	June 2016	Crewe
19-21	September 2016	Birmingham
07-09	November 2016	Swindon
23-25	January 2017	York

**Duration: 3 Days**

**Central London: £2260 + VAT**

**Other venues: £2065 + VAT**

Learn more >

## ● Application of the In Vitro Diagnostics Directive

### Learning outcomes include:

- Explain the European CE Marking approach for IVDs
- The structure and scope of the IVDD including classification and conformity routes
- Identify the regulatory significance of risk management and process validation

14-16	March 2016	Swindon
17-19	October 2016	Nottingham

**Duration: 3 Days**

**£2065 + VAT**


Learn more >

**Did you know?**

9 out of the top 10 global medical device companies choose BSI\*

\*Source: Clinica top 100 based on MedTech sales

Book online at [bsigroup.co.uk/training](https://bsigroup.co.uk/training) or call +44 345 086 9000 to enquire about our public or in-company courses.

Request a Quote 

# Medical Devices Specialist Courses

Our medical devices courses allow you to have a detailed look at some of the most important sections of bringing a successful product to market within this highly regulated sector.

## ● Clinical Evaluation for Medical Devices

### Learning outcomes include:

- Determine whether or not a clinical investigation is required for your device
- Prepare a clinical evaluation in accordance with MED DEV 2.71 and GHTF Guidance Documents
- Implement risk evaluation pre and post review

**In-company only: Contact us for a customized quote**

Contact us >

## ● Introduction to Risk Management for Medical Devices

### Learning outcomes include:

- How to identify, evaluate and control risks associated to medical devices
- Learn how to implement a risk management framework
- Confidently manage risk to an international standard

12	January 2016	Crewe
12	April 2016	Northampton
21	July 2016	Reading
14	November 2016	Swindon

**Duration: 1 Day** **£740 + VAT**

Learn more >

## ● Post Market Surveillance and Vigilance

### Learning outcomes include:

- Learn the requirements of the EU MDD standards
- Learn about the guidance documents
- Recognize when a complaint needs to be reported as an incident

28	January 2016	Swindon
25	April 2016	Birmingham
04	July 2016	York
17	January 2017	Cardiff

**Duration: 1 Day** **£900 + VAT**

Learn more >

## ● Process Validation

### Learning outcomes include:


- Gain awareness of quality requirements regarding validation and the nature of "special processes"
- Learn the generally accepted principles of validation
- Introduce how-to-do methods of installation, operational and process qualification

24	February 2016	Nottingham
16	May 2016	Swindon
01	September 2016	Northampton
07	December 2016	Crewe

**Duration: 1 Day** **£945 + VAT**

Learn more >

Book online at [bsigroup.co.uk/training](http://bsigroup.co.uk/training) or call +44 345 086 9000 to enquire about our public or in-company courses.

Request a Quote 

● **Creating and Maintaining Compliant Technical Files and Design Dossiers**

**Learning outcomes include:**

- Locate and identify regulatory requirements and guidance documents
- Learn to write procedures and compliant technical files and dossiers
- Confirm the technical documentation requirements as specified in the Directive

08	March 2016	Birmingham
02	June 2016	Crewe
01	December 2016	Peterborough

**Duration: 1 Day**

**£945 + VAT**

[Learn more >](#)

“The course was exactly what we needed and more. The tutor was very attentive and ensured we understood every aspect, providing examples to reinforce the training. An excellent course delivered by a super and very professional tutor. Thank you.”

Karen Gunning, HPL Healthcare



**Amie Smirthwaite**

Amie is a Product Technical Specialist and Scheme Manager for the Orthopaedics and Dental Team within BSI Healthcare. She has nearly 20 years' postdoctoral experience covering new product development, production, quality system management and regulatory affairs within the medical devices industry.

**Amie's qualifications include:**

Undergraduate Bachelor of Science in Engineering, Biomedical Engineering, and a PhD in Biomedical Engineering.

## ● Technical Files and Design Dossiers for In Vitro Diagnostics

### Learning outcomes include:

- How to prepare the necessary documentation to achieve European CE Marking certification for your IVD device
- Be able to review technical files and be able to create new files to support IVD products
- Understand how standards and guidance can be used to improve your technical documentation

19 April 2016 Birmingham

**Duration: 1 Day** **£945 + VAT**

[Learn more >](#)

## ● Device - Drug Combinations: Practical Guidance on Borderline Issues and the Consultation Process

### Learning outcomes include:

- Learn about EU legislation for borderline products
- Understand the ancillary medicinal substance consultation process
- Find common problems encountered by manufacturers during this process

**In-company only: Contact us for a customized quote**

[Contact us >](#)

## ● Performance Evaluation and Clinical Evidence for In Vitro Diagnostics

### Learning outcomes include:

- A greater understanding of performance evaluation for IVD devices
- How performance fits into the product development lifecycle and seeks to prepare for future IVD Regulation requirements for clinical evidence

15 March 2016 Birmingham

**Duration: 1 Day** **£900 + VAT**

[Learn more >](#)

## ● CE Marking with Medical Devices Software

### Learning outcomes include:

- How the Medical Device Directive applies to your software
- How your software is classified
- How to develop and maintain with a CE mark in mind

**In-company only: Contact us for a customized quote**

[Contact us >](#)



**Itoro Udofia**

Itoro has a background in academia and research, consultancy and working with leading orthopedic manufacturers in the research and development of their products.

### Itoro's qualifications include:

BEng (Hons) Biomedical Engineering and PhD Biomedical Engineering and Computational Modelling. He also holds a position as a Visiting Professor at Wuhan University of Science and Technology, China

# BIM

Building Information Modelling or BIM is all about collaboration in a common data environment. Some of the key benefits to gain from our training include developing faster and efficient processes, increased productivity, controlled costs and environmental data, and avoidance of rework costs.

## ● BIM Fundamentals

**Learning outcomes include:**

- Gain a detailed understanding of the key drivers, requirements and strategic alignment needed to deliver BIM
- How it allows you to achieve a faster, more efficient delivery of projects

03-04	March 2016	Crewe
05-06	April 2016	Kent
04-05	May 2016	Nottingham
08-09	June 2016	Northampton
06-07	July 2016	Newcastle
03-04	August 2016	Central London
06-07	September 2016	York
04-05	October 2016	Birmingham
07-08	November 2016	Northampton
03-04	January 2017	Crewe

**Duration: 2 Days**

[Learn more >](#)

**Central London: £1125 + VAT  
Other venues: £985 + VAT**

## ● BIM Processes & Procedures

**Learning outcomes include:**

- Grasp the key processes and procedures of delivering successful build projects, in line with the UK Government's requirements and industry best practice.

10-11	March 2016	Crewe
12-13	April 2016	Kent
11-12	May 2016	Nottingham
15-16	June 2016	Northampton
13-14	July 2016	Newcastle
10-11	August 2016	Central London
08-09	September 2016	York
11-12	October 2016	Birmingham
14-15	November 2016	Northampton
10-11	January 2017	Crewe

**Duration: 2 Days**

[Learn more >](#)

**Central London: £1125 + VAT  
Other venues: £985 + VAT**

## ● BIM Information Management

### Learning outcomes include:

- Understand how intelligent gathering of information can be utilized during key stages of projects to ensure more valuable outcomes.
- Learn how to effectively manage information across all stages of construction projects utilizing BIM.

17-18	March 2016	Crewe
19-20	April 2016	Kent
18-19	May 2016	Nottingham
22-23	June 2016	Northampton
20-21	July 2016	Newcastle
17-18	August 2016	Central London
20-21	September 2016	York
19-20	October 2016	Birmingham
22-23	November 2016	Northampton
18-19	January 2017	Crewe

**Duration: 2 Days**

**Central London: £1125 + VAT**

**Other venues: £985 + VAT**

[Learn more >](#)

## ● BIM Implementation

### Learning outcomes include:

- Develop the knowledge and skill required to effectively implement BIM across your organization and supply chain.

22	March 2016	Crewe
27	April 2016	Kent
26	May 2016	Nottingham
28	June 2016	Northampton
28	July 2016	Newcastle
25	August 2016	Central London
28	September 2016	York
25	October 2016	Birmingham
29	November 2016	Northampton
25	January 2017	Crewe

**Duration: 1 Day**

**Central London: £655 + VAT**

**Other venues: £585 + VAT**

[Learn more >](#)

For all the latest information, guidance and support materials on BIM, please visit our website: [bsigroup.com/Building-Information-Modelling-BIM](http://bsigroup.com/Building-Information-Modelling-BIM)



# Information Security: ISO/IEC 27001

Threats to valuable customer data and business information are now more prevalent than ever. With our information security management systems training you can gain confidence in the protection of your company's data.

## ● Introduction to ISO/IEC 27001

### Learning outcomes include:

- Understand the requirements of ISO/IEC 27001
- Learn the benefits of adopting ISO/IEC 27001

11	January 2016	Newcastle
09	February 2016	Central London
23	March 2016	Kent
13	April 2016	Nottingham
06	May 2016	Newcastle
01	June 2016	Reading
29	June 2016	Birmingham
08	August 2016	York
05	September 2016	Northampton
20	October 2016	Swindon
14	November 2016	Crewe
13	December 2016	Nottingham

**Duration: 1 Day**

**Central London: £665 + VAT**

**Other venues: £595 + VAT**

[Learn more >](#)

## ● Implementing ISO/IEC 27001

### Learning outcomes include:

- Understand the requirements of ISO/IEC 27001
- The stages of implementation
- The benefits of implementing an Information Security Management System (ISMS)

11-13	January 2016	Central London
01-03	February 2016	Newcastle
15-17	February 2016	Reading
14-16	March 2016	York
04-06	April 2016	Northampton
25-27	April 2016	Nottingham
16-18	May 2016	Swindon
13-15	June 2016	Crewe
27-29	June 2016	Central London
18-20	July 2016	Glasgow
01-03	August 2016	Northampton
12-14	September 2016	Cardiff
26-28	September 2016	Birmingham
17-19	October 2016	York
07-09	November 2016	Reading
28-30	November 2016	Belfast
12-14	December 2016	Birmingham
09-11	January 2017	Central London
30-01	January/February 2017	Crewe

**Duration: 3 Days**

**Central London: £2195 + VAT**

**Other venues: £1985 + VAT**

[Learn more >](#)

**Did you know?**

50% of the worst information security breaches in the last year were caused by inadvertent human error.

Source: PwC Information Security Breaches Survey 2015

## • Lead Implementer: ISO/IEC 27001



### Learning outcomes include:

- Learn methodologies and tools to lead an ISMS implementation
- Learn key concepts and principles of ISO/IEC 27001

11-15	January 2016	Central London
01-05	February 2016	Newcastle
15-19	February 2016	Reading
14-18	March 2016	York
04-08	April 2016	Northampton
25-29	April 2016	Nottingham
16-20	May 2016	Swindon
13-17	June 2016	Crewe
27-01	June/July 2016	Central London
18-22	July 2016	Glasgow
01-05	August 2016	Northampton
12-16	September 2016	Cardiff
26-30	September 2016	Birmingham
17-21	October 2016	York
07-11	November 2016	Reading
28-02	November/December 2016	Belfast
12-16	December 2016	Birmingham
09-13	January 2017	Central London
30-03	January/February 2017	Crewe

**Duration: 5 Days**

**Central London: £2835 + VAT**

**Other venues: £2485 + VAT**

[Learn more >](#)

## • Internal Auditor: ISO/IEC 27001

### Learning outcomes include:

- Plan, execute and report on an ISMS audit
- The principles of auditing
- How to conduct audit follow ups

03-04	February 2016	Crewe
24-25	February 2016	Central London
21-22	March 2016	Glasgow
03-04	May 2016	Northampton
31-01	May/June 2016	Aberdeen
27-28	June 2016	Nottingham
21-22	July 2016	Swindon
11-12	August 2016	Central London
21-22	September 2016	Cardiff
31-01	October/November 2016	York
29-30	November 2016	Nottingham
20-21	December 2016	Swindon
17-18	January 2017	Central London

**Duration: 2 Days**

**Central London: £1460 + VAT**

**Other venues: £1320 + VAT**

[Learn more >](#)

## • Lead Auditor: ISO/IEC 27001



### Learning outcomes include:

- Conduct and lead audits to ISO/IEC 27001
- The plan, conduct, report and follow up process
- The purpose and business benefits of an ISMS

04-08	January 2016	Nottingham
25-29	January 2016	Reading
08-12	February 2016	Swindon
08-12	February 2016	Crewe
07-11	March 2016	York
14-18	March 2016	Central London
04-08	April 2016	Cardiff
18-22	April 2016	Newcastle
09-13	May 2016	Reading
23-27	May 2016	Glasgow
06-10	June 2016	Northampton
20-24	June 2016	Kent
04-08	July 2016	Crewe
25-29	July 2016	Central London
15-19	August 2016	Aberdeen
22-26	August 2016	Swindon
12-16	September 2016	Birmingham
26-30	September 2016	Reading
10-14	October 2016	York
24-28	October 2016	York
07-11	November 2016	Central London
21-25	November 2016	Newcastle
05-09	December 2016	Reading

**Duration: 5 Days**

**Central London: £2835 + VAT**

**Other venues: £2485 + VAT**

[Learn more >](#)

- **BCS Certificate in Information Security Management Principles (CilSMP)**

**Learning outcomes include:**

- Gain confidence in presenting a business case
- Understand challenges and the importance of managing risk
- Gain an overview of all elements of a balanced ISMS

29-04	February/March 2016	Bedfordshire
18-22	April 2016	Bedfordshire
06-10	June 2016	Warwickshire
26-30	September 2016	Bedfordshire
14-18	November 2016	Warwickshire
05-09	December 2016	Bedfordshire

**Duration: 5 Days****£1895 + VAT**[Learn more >](#)

“The course was structured around the delegates and the tutor took his time to explain topics which otherwise were misunderstood or deemed challenging. I've been on a number of courses and to date, never found an instructor of Mike's calibre. He is very flexible, and with an understanding of about rating 3 when joining the course, I walked away with confidence and an understanding of the topic in great detail and would now rate my understanding to about 8. Thank you, as this is credit to the instruction and support from Mike.”

Stephan Badesha, Dimension Data

**Mike Edwards**

Mike joined BSI in 2012 and with over 20 years' experience in the Royal Navy, has had substantial knowledge of implementing and auditing Information Security Management Systems from both a process and technical perspective. He also spent significant time training the Royal Navy and other national armed forces in business continuity techniques, preparing ships and their people for operational deployments.

**Industry knowledge:**

- Business Continuity
- Information Security
- Ministry of Defence

**Specialist subjects include:**

- ISO 22301
- ISO 27001
- ISO 9001

### • BCS Practitioner Certificate in Business Continuity Management (PCBCM)

#### Learning outcomes include:

- Learn how to define the business continuity lifecycle
- How to conduct business continuity programme management
- How to identify mission critical impact areas

11-15	April 2016	Bedfordshire
11-15	July 2016	Warwickshire
03-07	October 2016	Warwickshire
05-09	December 2016	Warwickshire

**Duration: 5 Days**

**£1895 + VAT**

[Learn more >](#)

### • BCS Practitioner Certificate in Information Risk Management (PCRiM)

#### Learning outcomes include:

- Understand the concept and importance of information security management
- Establish different stages of an ISMS and be confident using classification schemes
- Learn to scope and assess risks, including business impact and put in place controls

25-29	January 2016	Warwickshire
13-17	June 2016	Warwickshire
21-25	November 2016	Warwickshire

**Duration: 5 Days**

**£1895 + VAT**

[Learn more >](#)

### • ISO 31000 Application of Risk to Management Systems

#### Learning outcomes include:

- Tools and techniques to manage risk to your systems objectives
- Identify opportunities and threats within the organization

18	February 2016	Cardiff
15	March 2016	Birmingham
26	May 2016	Swindon
18	July 2016	Crewe
27	September 2016	Northampton
7	November 2016	Crewe
10	January 2017	Peterborough

**Duration: 1 Day**

**£550 + VAT**

[Learn more >](#)

"The pace of the course was right and Olivier was very knowledgeable and approachable. Excellent course delivered by a professional, experienced tutor. Thank you."

Paul Batley, Telkeda

# Cloud Security CSA STAR

In conjunction with the CSA (Cloud Security Alliance), these courses have been developed to help service providers to become better at managing their cloud services. This helps give customers of service providers confidence in their ability to deliver and can enhance reputation, and become an important differentiator.



## Did you know?

64% of organizations believe the cloud provider has primary responsibility for protecting data.

Source: Thales & Ponemon Institute Study 2012

### ● Introduction to Cloud Security and CSA STAR Certification

#### Learning outcomes include:

- Distinguish the different cloud services available to organizations
- Recognize the potential risks of using cloud services
- The advantages of being a CSA STAR certified cloud service provider

02	February 2016	Crewe
31	May 2016	Northampton
10	October 2016	Reading

**Duration: 1 Day** **£1000 + VAT**

[Learn more >](#)

### ● Certified CSA Star Auditor

Only ISO/IEC 27001 qualified auditors working for certification bodies accredited by an International Accreditation Forum (IAF) member to ISO/IEC 27006 can take this course.

#### Learning outcomes include:

- What maturity is and how the STAR certification maturity model works
- How to recommend STAR certification
- How to calculate a maturity score for each CCM control area

21-22	January 2016	Central London
20-21	June 2016	Crewe
02-03	November 2016	Birmingham

**Duration: 2 Days** **Central London: £1710 + VAT**  
**Other venues: £1575 + VAT**

[Learn more >](#)

### ● Auditing Cloud Security for CSA STAR Certification

#### Learning outcomes include:

- Criteria for STAR certification
- Learn about the Cloud Controls Matrix (CCM) and how it relates to ISO/IEC 27001
- The specific control areas of the CCM and differences between them

28	January 2016	Birmingham
19	May 2016	Reading
11	October 2016	Reading

**Duration: 1 Day** **£1000 + VAT**

[Learn more >](#)

### ● Advanced Cloud Security Auditing for CSA STAR Certification

#### Learning outcomes include:

- To calculate a maturity score for each CCM control area
- How to derive a provider's maturity level from the maturity scores
- To demonstrate how to recommend STAR certification

28-29	January 2016	Birmingham
19-20	May 2016	Reading
01-02	November 2016	Birmingham

**Duration: 2 Days** **£1575 + VAT**

[Learn more >](#)

Book online at [bsigroup.co.uk/training](http://bsigroup.co.uk/training) or call +44 345 086 9000 to enquire about our public or in-company courses.

Request a Quote

## Anti-bribery: BS 10500

Our BS 10500 training courses have been developed in conjunction with the City of London Police, Economic Crime & Fraud Training Academy and will teach you how to protect your business, defend your reputation and mitigate the risk of bribery and associated costs.

### • Requirements of BS 10500

#### Learning outcomes include:

- How to identify the key concepts of anti-bribery
- The background and structure of BS 10500
- How anti-bribery management fits into organizations

**In-company only: Contact us for a customized quote**

Contact us >



### • Understanding Bribery and Effective Due Diligence

#### Learning outcomes include:

- Understand the nature and impact of bribery
- How to identify and respond to suspicions of bribery
- Learn about methods used by those involved in bribery and recognize motives and concealment

13-14	January 2016	Nottingham
03-04	May 2016	Kent

**Duration: 2 Days**

**£1250 + VAT**

Contact us >

### • Implementing BS 10500

#### Learning outcomes include:

- How to identify a typical framework for implementing BS 10500
- How to recognize the key management system concepts of BS 10500
- Determine the threat of bribery within an organization

21-22	March 2016	Birmingham
02-03	June 2016	Reading

**Duration: 2 Days**

**£1250 + VAT**

Contact us >

### • Internal Auditor BS 10500

#### Learning outcomes include:

- How the key auditing requirements of BS 10500 work
- How to plan and undertake an ABMS audit
- How to report ABMS audit findings

**In-company only: Contact us for a customized quote**

Contact us >

# Business Continuity: ISO 22301

Our ISO 22301 training courses will help you prepare your business and manage continuity in the most challenging of circumstances.

## ● Introduction to ISO 22301

### Learning outcomes include:

- Understand the key concepts of business continuity
- Understand the main benefits of a business continuity management system (BCMS)
- Gain an overview of the ISO 22301 requirements

20	January 2016	Kent
30	March 2016	Newcastle
05	May 2016	Northampton
05	July 2016	York
20	September 2016	Swindon
15	November 2016	Crewe
25	January 2017	Northampton

**Duration: 1 Day**

**£595 + VAT**

[Learn more >](#)

## ● Implementing ISO 22301

### Learning outcomes include:

- Understand the steps of the implementation process
- The requirements of ISO 22301
- The benefits of implementing ISO 22301

25-27	January 2016	Crewe
07-09	March 2016	Swindon
11-13	April 2016	Nottingham
13-15	June 2016	Reading
08-10	August 2016	Glasgow
19-21	September 2016	Northampton
24-26	October 2016	Birmingham
21-23	November 2016	Crewe
30-01	January/February 2017	York

**Duration: 3 Days**

**£1985 + VAT**

[Learn more >](#)

## ● Lead Implementer ISO 22301

### Learning outcomes include:

- Learn methodologies and tools to lead an BCMS implementation
- Learn key concepts and principles of ISO 22301

25-29	January 2016	Crewe
07-11	March 2016	Swindon
11-15	April 2016	Nottingham
13-17	June 2016	Reading
08-12	August 2016	Glasgow
19-23	September 2016	Northampton
24-28	October 2016	Birmingham
21-25	November 2016	Crewe
30-03	January/February 2017	York

**Duration: 5 Days**


**£2415 + VAT**

[Learn more >](#)

“The tutor was very helpful and went out of his way to explain contentious issues. Very knowledgeable about the subject matter. Encouraged participation.”

Janice Hodgson, FCO Services

Book online at [bsigroup.co.uk/training](https://bsigroup.co.uk/training) or call +44 345 086 9000 to enquire about our public or in-company courses.

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## ● Internal Auditor: ISO 22301

### Learning outcomes include:

- The scope and requirements of ISO 22301 in the context of an audit
- How to manage every stage of the audit process
- Plan, conduct and report on an ISO 22301 internal audit

18-19	February 2016	Newcastle
21-22	March 2016	Kent
14-15	April 2016	Central London
09-10	June 2016	Glasgow
07-08	July 2016	Birmingham
01-02	September 2016	Swindon
10-11	October 2016	Central London
05-06	December 2016	Peterborough

**Duration: 2 Days**

**Central London: £1460 + VAT**  
**Other venues: £1320 + VAT**

[Learn more >](#)

## ● Lead Auditor: ISO 22301

### Learning outcomes include:

- Plan and lead a BCMS audit
- Compile and report the audit findings
- Manage opening, closing, and follow-up audit meetings

11-15	January 2016	Reading
14-18	March 2016	Crewe
04-08	April 2016	Kent
09-13	May 2016	Nottingham
23-27	May 2016	Glasgow
06-10	June 2016	Cardiff
11-15	July 2016	York
05-09	September 2016	Central London
03-07	October 2016	Crewe
14-18	November 2016	Aberdeen
09-13	January 2017	Birmingham

**Duration: 5 Days**

**Central London: £2735 + VAT**  
**Other venues: £2385 + VAT**

[Learn more >](#)



## Top business continuity threats facing organizations\*:

**82%**

cite cyber attacks as their biggest threat

**81%**

state unplanned IT and telecommunications outages

**74%**

state data breaches as the biggest threat to their business continuity

\* 2015 Horizon Scan research report



## • The BCI Good Practice Guidelines Training Modules

The BCI Good Practice Guidelines training is intended for use by practitioners, consultants, auditors and regulators with a working knowledge of Business Continuity Management (BCM)

25-29	January 2016	London
22-26	February 2016	Cotswolds
14-18	March 2016	Central London
18-22	April 2016	Cotswolds
16-20	May 2016	Central London
06-10	June 2016	Manchester
20-24	June 2016	Cotswolds

**Duration: 5 Days** **£2175 + VAT**

[Learn more >](#)

## • Developing & Managing Business Continuity Exercises

**Learning outcomes include:**

- Learn how to plan and develop a BCM exercise programme
- Understand the technical and logistical aspects and what resources are required
- Grow in confidence with better management skills

11-12	February 2016	Cotswolds
21-22	April 2016	Cotswolds
09-10	June 2016	Cotswolds
18-19	August 2016	Cotswolds

**Duration: 2 Days** **£1205 + VAT**

[Learn more >](#)

## • Writing the Business Continuity Plan

**Learning outcomes include:**

- Understand the importance of having a Business Continuity Plan in place
- Gain an overview of how the plan fits in with overall BCM
- Be able to identify critical business operations and how to protect them

10	March 2016	Cotswolds
19	May 2016	Cotswolds
23	June 2016	Cotswolds
08	September 2016	Central London

**Duration: 1 Day** **£530 + VAT**

[Learn more >](#)

## • Business Impact Assessment

**Learning outcomes include:**

- Get to grips with the principles of Business Impact Assessment (BIA) and how it contributes to BCM
- Be able to scope, define and deliver a BIA project
- Learn how to identify and prioritise critical business functions

09	March 2016	Cotswolds
18	May 2016	Cotswolds
22	June 2016	Manchester
07	September 2016	Central London

**Duration: 1 Day** **£530 + VAT**

[Learn more >](#)

## • Crisis and Incident Management

**Learning outcomes include:**

- Know how to put together an Incident Management Plan
- Be able to form and train an Incident Management Team

11-12	February 2016	Cotswolds
21-22	April 2016	Cotswolds
09-10	June 2016	Cotswolds
18-19	August 2016	Cotswolds

**Duration: 2 Days** **£1205 + VAT**

[Learn more >](#)

## • Business Continuity Basics

### Learning outcomes include:

- Understand the language and need for business continuity
- Learn how to define continuity requirements and choose appropriate recovery strategies
- Understand the key elements of a continuity plan
- Be able to make a business case in order to gain buy-in from the executive

26	January 2016	Central London
17	May 2016	Cotswolds
21	June 2016	Manchester
05	July 2016	Cotswolds

**Duration: 1 Day**

**£530 + VAT**

[Learn more >](#)

## • Business Continuity Foundation

### Learning outcomes include:

- Gain the tools to understand and to start to build the key elements of a continuity plan in your organization
- Understand and define continuity requirements and choose appropriate recovery strategies
- Comprehend the key elements of a business continuity plan

08-10	February 2016	Cotswolds
18-20	April 2016	Cotswolds
06-08	June 2016	Cotswolds
15-17	August 2016	Cotswolds

**Duration: 3 Days**

**£1400 + VAT**

[Learn more >](#)

“The BSI ISO 22301 Lead Auditor training not only underpinned the need for a robust business continuity management system and the associated need to learn about the new standard, but also provided me with the tools to help improve the auditing of our entire integrated management system.”

Gillies Crichton, Glasgow Airport



**Stephen Porter**

Stephen joined BSI following a career in the Royal Navy which spanned over 20 years. Stephen has wide experience in developing awareness programmes on risk management, physical security and business continuity planning.

### Industry knowledge:

- Business Continuity
- Information Security
- Disaster recovery

### Specialist subjects include:

- ISO 22301
- ISO/IEC 27001
- ISO 9001

# Occupational Health & Safety: BS OHSAS 18001

Our BS OHSAS 18001 management system training will help you understand the principles of setting up a robust framework to manage all your health and safety needs, whatever the size and nature of your business.

## • Introduction to BS OHSAS 18001

### Learning outcomes include:

- Understand the background and implications of health and safety management systems
- Gain an overview of the BS OHSAS 18001 framework
- Understand the benefits of managing your own health and safety system

12	February 2016	Nottingham
17	June 2016	Newcastle
28	September 2016	Kent
13	December 2016	York

**Duration: 1 Day**

**£530 + VAT**

[Learn more >](#)

Upon release of the new BS OHSAS 18001 standard our course range will be updated to reflect the changes.

## • Implementing BS OHSAS 18001

### Learning outcomes include:

- Understand the management system implementation process
- Become aware of the requirements of BS OHSAS 18001
- Understand the initial review (gap analysis) process

29-01	February/March 2016	Crewe
21-22	March 2016	Central London
04-05	April 2016	Glasgow
23-24	May 2016	Northampton
04-05	July 2016	Reading
25-26	July 2016	York
30-31	August 2016	Central London
17-18	November 2016	Birmingham
20-21	December 2016	Central London
24-25	January 2017	Newcastle

**Duration: 2 Days**

**Central London: £1155 + VAT**

**Other venues: £1015 + VAT**

[Learn more >](#)



## • Internal Auditor: BS OHSAS 18001 IOSH Certified

### Learning outcomes include:

- Gain an overview of health and safety management auditing
- Understand the requirements of BS OHSAS 18001
- Gain confidence in your scheduling, planning and accurate reporting

12-13	January 2016	Nottingham
28-29	January 2016	Kent
08-09	February 2016	Kent
17-18	March 2016	Central London
14-15	April 2016	Crewe
05-06	May 2016	Swindon
25-26	May 2016	Birmingham
30-01	June/July 2016	Nottingham
04-05	July 2016	Glasgow
21-22	July 2016	Northampton
08-09	August 2016	Reading
25-26	August 2016	Newcastle
01-02	September 2016	Central London
15-16	September 2016	Cardiff
29-30	September 2016	Nottingham
17-18	October 2016	Crewe
14-15	November 2016	Central London
22-23	November 2016	Aberdeen
20-21	December 2016	Swindon
04-05	January 2017	Exeter

**Duration: 2 Days**

**Central London: £1125 + VAT**

**Other venues: £985 + VAT**

[Learn more >](#)



## • IOSH Certified Lead Auditor: BS OHSAS 18001

### Learning outcomes include:

- Learn to plan, conduct, and lead effective audits
- Understand the scope of your occupational health and safety management system (OHSMS)
- Gain confidence to audit risk management and business processes

04-08	January 2016	Central London
18-22	January 2016	Crewe
01-05	February 2016	Birmingham
15-19	February 2016	Swindon
22-26	February 2016	Glasgow
07-11	March 2016	Belfast
11-15	April 2016	Northampton
25-29	April 2016	York
16-20	May 2016	Central London
23-27	May 2016	Aberdeen
06-10	June 2016	Reading
20-24	June 2016	Nottingham
04-08	July 2016	Kent
18-22	July 2016	Newcastle
01-05	August 2016	Central London
15-19	August 2016	Swindon
05-09	September 2016	Cardiff
19-23	September 2016	Crewe
03-07	October 2016	Glasgow
17-21	October 2016	Northampton
31-04	October/November 2016	Central London
14-18	November 2016	York

**Duration: 5 Days**

**Central London: £1990 + VAT**

**Other venues: £1640 + VAT**

[Learn more >](#)

## • NEBOSH National General Certificate in Occupational Health and Safety

### Learning outcomes include:

- A broad understanding of health and safety issues
- How to manage risk effectively

18-22	January 2016	London	Week 1
08-12	February 2016	London	Week 2
02	March 2016	London	Exam Day
25-29	January 2016	Newcastle	Week 1
08-12	February 2016	Newcastle	Week 2
02	March 2016	Newcastle	Exam Day
25-29	January 2016	Birmingham	Week 1
15-19	February 2016	Birmingham	Week 2
02	March 2016	Birmingham	Exam Day
18-22	April 2016	London	Week 1
09-13	May 2016	London	Week 2
01	June 2016	London	Exam Day



06-10	June 2016	Newcastle	Week 1
27-01	June/July 2016	Newcastle	Week 2
07	September 2016	Newcastle	Exam Day
13-17	June 2016	Birmingham	Week 1
04-08	July 2016	Birmingham	Week 2
07	September 2016	Birmingham	Exam Day

**Duration: 10 Days + exam**

**£1995 inc. VAT**

[Learn more >](#)

Book online at [bsigroup.co.uk/training](http://bsigroup.co.uk/training) or call +44 345 086 9000 to enquire about our public or in-company courses.

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## • NEBOSH International General Certificate in Occupational Health and Safety

### Learning outcomes include:

- A broad understanding of health and safety issues
- How to manage risk effectively
- How to fulfil health and safety responsibilities in any country and in any kind of organization

15-19	February 2016	London	Week 1
22-26	February 2016	London	Week 2
02	March 2016	London	Exam Day

16-20	May 2016	London	Week 1
23-27	May 2016	London	Week 2
01	June 2016	London	Exam Day

22-26	August 2016	London	Week 1
29-02	August/September 2016	London	Week 2
07	September 2016	London	Exam Day



21-25	November 2016	London	Week 1
28-02	November/December 2016	London	Week 2
07	December 2016	London	Exam Day

**Duration: 10 Days + exam**

**£1995 inc. VAT**

[Learn more >](#)



**Richard Sherwood**

Richard has over 24 years' experience in corporate and front line integrated management systems implementation, management, consultancy and training services. He is very experienced in teaching quality, health and safety, environment and engineering disciplines covering over 19 industry sectors and enforcement bodies.

### Industry knowledge:

- Aerospace
- Construction
- Food and Drink

### Specialist subjects include:

- BS OHSAS 18001
- ISO 14001
- ISO 9001

Book online at [bsigroup.co.uk/training](http://bsigroup.co.uk/training) or call +44 345 086 9000 to enquire about our public or in-company courses.

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# Road Traffic Safety Management: ISO 39001

Our road traffic safety management system training will help you to understand the agreed industry standard aimed at targeting the reduction of death and serious injury in road traffic accidents.

## ● Introduction to ISO 39001

### Learning outcomes include:

- Discover the key features and benefits of Road Traffic Safety Management System (RTSMS)
- Understand how it can help your organization achieve RTS results

---

**In-company only: Contact us for a customized quote**

Contact us >

## ● Implementing ISO 39001

### Learning outcomes include:

- Using a step-by-step process, this comprehensive course covers ISO 39001 in detail
- Learn the methods that should be applied when implementing a Road Traffic Safety Management System (RTSMS)

---

**In-company only: Contact us for a customized quote**

Contact us >

## ● Internal Auditor: ISO 39001

### Learning outcomes include:

- The key auditing requirements of ISO 39001
- How to plan a RTSMS audit
- How to undertake a RTSMS audit

---

**In-company only: Contact us for a customized quote**

Contact us >

## ● Lead Auditor: ISO 39001

### Learning outcomes include:

- How to describe the purpose of an RTSMS, of management systems audit and of third party certification
- How to establish effectiveness of the RTSMS in your organization
- How to manage the risks associated with an effective RTSMS

---

**In-company only: Contact us for a customized quote**

Contact us >

# Environmental Management: ISO 14001

Our ISO 14001 environmental management systems training courses will help you learn how to meet the latest EMS policy requirements and benefit from a structured approach to achieving environmental objectives.

Upon release of the new ISO 14001:2015 standard in September 2015, our course range has been updated to reflect the changes.

## ● Introduction to ISO 14001

### Learning outcomes include:

- Understand the requirements of ISO 14001 and their application
- Understand the requirements of the EU's Eco-Management and Audit Scheme (EMAS)
- Gain a broad overview of the legal implications of environmental management

05	February 2016	Nottingham
06	May 2016	Reading
22	June 2016	Birmingham
05	August 2016	Glasgow
26	September 2016	Northampton
19	October 2016	Crewe
09	November 2016	Peterborough
08	December 2016	Swindon
03	January 2017	Northampton

**Duration: 1 Day**

**Central London: £600 + VAT**

**Other venues: £530 + VAT**

[Learn more >](#)

## ● Implementing ISO 14001

### Learning outcomes include:

- Gain confidence in implementing an ISO 14001 compliant EMS framework
- Understand how to drive efficiency and cut costs with streamlined processes
- Raise employee awareness of EMS responsibilities

26-27	January 2016	Exeter
22-23	February 2016	Newcastle
03-04	March 2016	Reading
17-18	March 2016	Glasgow
30-31	March 2016	Belfast
06-07	April 2016	Nottingham
21-22	April 2016	Swindon
19-20	May 2016	Birmingham
02-03	June 2016	Crewe
20-21	June 2016	Central London
07-08	July 2016	York
19-20	July 2016	Northampton
15-16	August 2016	Cardiff
30-31	August 2016	Newcastle
28-29	September 2016	Central London
03-04	October 2016	Reading
17-18	October 2016	Newcastle
03-04	November 2016	Belfast
21-22	November 2016	Nottingham
05-06	December 2016	Central London
12-13	December 2016	Crewe

**Duration: 2 Days**

**Central London: £1155 + VAT**

**Other venues: £1015 + VAT**

[Learn more >](#)

Book online at [bsigroup.co.uk/training](http://bsigroup.co.uk/training) or call +44 345 086 9000 to enquire about our public or in-company courses.

Request a Quote 



## ● Internal Auditor: ISO 14001

### Learning outcomes include:

- How to carry out effective internal EMS audits
- Different stages of the audit process and how to put each into practice
- How to initiate and prepare an ISO 14001 audit

01-02	February 2016	Cardiff
15-16	February 2016	Central London
02-03	March 2016	Crewe
30-31	March 2016	Reading
04-05	April 2016	Birmingham
16-17	May 2016	York
15-16	June 2016	Northampton
27-28	June 2016	Nottingham
30-01	June/July 2016	Glasgow
21-22	July 2016	Central London
01-02	August 2016	Crewe
18-19	August 2016	Swindon
01-02	September 2016	Newcastle
26-27	September 2016	Kent
10-11	October 2016	Exeter
26-27	October 2016	York
07-08	November 2016	Birmingham
29-30	November 2016	Aberdeen
07-08	December 2016	Central London
14-15	December 2016	Crewe

**Duration: 2 Days**

**Central London: £1125 + VAT**

**Other venues: £985 + VAT**

[Learn more >](#)

## ● Environmental Management Systems Auditor/Lead Auditor Training Course (A17903)

### Learning outcomes include:

- Gain the ability to conduct and lead effective audits in line with ISO 14001 and EMAS
- Be confident leading and managing audit teams and processes

04-08	January 2016	Nottingham
18-22	January 2016	Exeter
08-12	February 2016	Newcastle
29-04	February/March 2016	Cardiff
14-18	March 2016	Central London
11-15	April 2016	Kent
25-29	April 2016	Birmingham
09-13	May 2016	York
23-27	May 2016	Central London
06-10	June 2016	Crewe
13-17	June 2016	Swindon
27-01	June/July 2016	Cardiff
11-15	July 2016	Northampton
25-29	July 2016	Swindon
15-19	August 2016	Newcastle
05-09	September 2016	Central London
26-30	September 2016	Glasgow
03-07	October 2016	Nottingham
17-21	October 2016	Kent
31-04	October/November 2016	Birmingham
14-18	November 2016	York
28-02	November/December 2016	Crewe
12-16	December 2016	Cardiff

**Duration: 5 Days**

**Central London: £2065 + VAT**

**Other venues: £1715 + VAT**

[Learn more >](#)

## ● Calculating your Carbon Footprint

### Learning outcomes include:

- Understand the importance of carbon management
- Learn to independently verify environmental performance
- Produce a carbon footprint report

09	February 2016	Kent
14	June 2016	Birmingham

**Duration: 1 Day**

**£470 + VAT**

[Learn more >](#)

“Very well run course, interactive participation was developed in order to gain maximum effect from different industries and backgrounds.”

Michael Scott, JDR Cables



# ISO 14001 Transition Training

## ● ISO 14001:2015 Transition: Identifying The Changes

### Learning outcomes include:

- Learn the differences between ISO 14001:2004 and ISO 14001:2015
- Learn the updated requirements
- Understand updated processes

7	January 2016	Central London
18	January 2016	Northampton
01	February 2016	York
15	February 2016	Belfast
17	February 2016	Northampton
04	March 2016	Crewe
14	March 2016	Birmingham
01	April 2016	Reading
12	April 2016	York
27	April 2016	Central London
11	May 2016	Crewe
25	May 2016	Swindon
01	June 2016	Northampton
13	June 2016	Crewe
16	June 2016	Newcastle
23	June 2016	Central London
07	July 2016	Cardiff
26	July 2016	Glasgow

17	August 2016	Swindon
25	August 2016	Aberdeen
07	September 2016	Reading
27	September 2016	Kent
12	October 2016	Crewe
12	October 2016	Exeter
25	October 2016	York
03	November 2016	Glasgow
28	November 2016	Cardiff
06	December 2016	Northampton
19	December 2016	Newcastle
04	January 2017	Reading
17	January 2017	Nottingham

**Duration: 1 Day**

**Central London: £575 + VAT**

**Other venues: £505 + VAT**

[Learn more >](#)

## ● ISO 14001:2015 Senior Management Briefing

### Learning outcomes include:


- Requirements of ISO 14001:2015 in relation to the leadership team
- How to develop action plans for leadership activities
- How to relate the requirements of ISO 14001:2015 to the business processes

**In-company only: Contact us for a customized quote**

Contact us [>](#)

For all of the latest guidance, information and support on the ISO transitions, please visit our website: [bsigroup.com/revisions](https://bsigroup.com/revisions)

Book online at [bsigroup.co.uk/training](https://bsigroup.co.uk/training) or call +44 345 086 9000 to enquire about our public or in-company courses.

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## ● ISO 14001:2015: Implementing the changes

### Learning outcomes include:

- Identify and apply the requirements of the ISO high level structure within ISO 14001:2015
- Learn the new requirements for leadership responsibilities
- Identify and apply the new ISO 14001:2015 requirements including organizational context, risk and lifecycle management, relationship management and the application of environmental controls

### \*Delegates must attend the ISO 14001:2015 Transition: Identifying The Changes prior to attending

19	January 2016	Northampton
02	February 2016	York
05	February 2016	York
16	February 2016	Belfast
18	February 2016	Northampton
03	March 2016	Reading
17	March 2016	Aberdeen
06	April 2016	Swindon
20	April 2016	York
05	May 2016	Central London
14	June 2016	Crewe
29	June 2016	Cardiff
13	July 2016	Northampton
27	July 2016	Newcastle
10	August 2016	Reading

Duration: 1 Day

Central London: £575 + VAT  
Other venues: £505 + VAT

[Learn more >](#)

## ● IRCA Certified ISO 14001:2015 Auditor Transition (A17862)

### Learning outcomes include:

- Learn changes between ISO 14001:2004 and ISO 14001:2015
- Understand changes to the standard's requirements
- Learn differences in processes from an auditing perspective

14-15	January 2016	Nottingham
21-22	January 2016	Kent
27-28	January 2016	Northampton
03-04	February 2016	York
15-16	February 2016	Crewe
25-26	February 2016	Birmingham
01-02	March 2016	Reading
15-16	March 2016	Aberdeen
23-24	March 2016	Nottingham
04-05	April 2016	Swindon
18-19	April 2016	York
03-04	May 2016	Central London
23-24	May 2016	Belfast
23-24	June 2016	Crewe
27-28	June 2016	Cardiff
11-12	July 2016	Northampton
25-26	July 2016	Newcastle

Duration: 2 Days

Central London: £1150 + VAT  
Other venues: £1010 + VAT

[Learn more >](#)



**Gary Brown**

Gary holds 25 years' experience in management systems standards including assessment, training, business management and certification.

### Industry knowledge:

- Aerospace
- Construction
- Local Authority

### Specialist subjects include:

- ISO 14001
- ISO 39001
- ISO 50001

# ISO 14001:2015 Deep Dive Workshops



## • ISO 14001:2015 and Risk Based Process Management

### Learning outcomes include:

- To identify the key requirements of ISO 14001:2015 relating to risk and process management
- Apply risk management tools to identify and control environmental process risks

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**In-company only: Contact us for a customized quote**

Contact us >

## • Leadership Auditing to ISO 14001:2015

### Learning outcomes include:

- To identify the key requirements of ISO 14001:2015 with regard to leadership activities and commitments
- Create focused checklists to prepare for audits of members of the leadership team
- Create a list of key words and phrases to use during a leadership audit

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**In-company only: Contact us for a customized quote**

Contact us >

## • ISO 14001:2015 and the Lifecycle Perspective

### Learning outcomes include:

- Key requirements of ISO 14001:2015 relating to the lifecycle of a product or service
- Appreciate the lifecycle perspective approach within manufacturing and service based organizations

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**In-company only: Contact us for a customized quote**

Contact us >

## • ISO 14001:2015 Facilitated Action Workshop

### Learning outcomes include:

- Create focused action plans to implement the changes
- Understand timelines and necessary resources to implement changes

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Contact us >

# Energy Management: ISO 50001

Our ISO 50001 energy management systems training courses will help you understand how to use, develop and manage policies and procedures to improve energy efficiency, achieve targets and reduce costs.

## • Introduction to ISO 50001

### Learning outcomes include:

- Understand the purpose of an energy management system (ENMS)
- Understand the benefits of ISO 50001 best practice energy management
- Gain an overview of the requirements of ISO 50001

29	February 2016	Crewe
31	May 2016	Northampton
31	August 2016	Reading
22	November 2016	York

**Duration: 1 Day**

**£590 + VAT**

[Learn more >](#)

## • Implementing ISO 50001

### Learning outcomes include:

- ISO 50001 requirements
- Define, plan and implement an ISO 50001 energy management system (ENMS)
- Develop energy policies, processes, targets and measuring techniques

11-12	January 2016	Crewe
11-12	February 2016	Reading
22-23	March 2016	Birmingham
19-20	May 2016	Swindon
23-24	June 2016	Nottingham
14-15	July 2016	Glasgow
29-30	September 2016	Kent
24-25	October 2016	York
05-06	December 2016	Crewe

**Duration: 2 Days**

**£1350 + VAT**

[Learn more >](#)

## • Internal Auditor: ISO 50001

### Learning outcomes include:

- Understand the ISO 50001 audit model
- Plan and perform an ISO 50001 audit
- Report on the audit and lead on corrective action

18-19	January 2016	Central London
11-12	February 2016	Glasgow
30-31	March 2016	Kent
14-15	April 2016	Nottingham
12-13	May 2016	Crewe
27-28	June 2016	Northampton
23-24	August 2016	Aberdeen
01-02	September 2016	Reading
21-22	November 2016	Birmingham
03-04	January 2017	Glasgow

**Duration: 2 Days**

**Central London: £1460 + VAT**

**Other venues: £1320 + VAT**

[Learn more >](#)

### ESOS scheme:

Businesses meeting certain criteria have to undertake energy audits to meet the new Energy Saving Opportunity Scheme. Certifying to ISO 50001 is a route to compliance.

For more information visit: [bsigroup.com/ESOS](http://bsigroup.com/ESOS)

## Asset Management: ISO 55001

### • Lead Auditor: ISO 50001

#### Learning outcomes include:

- Scope, plan, manage and lead the audit team through an audit process
- Take the lead on reporting, corrective action and continuing improvement
- Interpret the requirements of ISO 50001 in the context of an audit

11-15	January 2016	Central London
01-05	February 2016	Crewe
22-26	February 2016	Reading
14-18	March 2016	Nottingham
18-22	April 2016	Swindon
13-17	June 2016	York
04-08	July 2016	Belfast
08-12	August 2016	Central London
19-23	September 2016	Newcastle
07-11	November 2016	Northampton
09-13	January 2017	Crewe

**Duration: 2 Days**

**Central London: £2240 + VAT**

**Other venues: £2100 + VAT**

[Learn more >](#)



Our industry leading experts can help you understand and audit an Asset Management system, enabling you to better manage financial, physical or organizational assets.

### • Fundamentals of Asset Management

#### Learning outcomes include:

- Recognize and be able to apply asset management terminology, definitions and principles
- Identify and manage stakeholder expectations
- Appreciate the structured approaches available for the improvement of value realization from assets

15-16	February 2016	Northampton
05-06	May 2016	Crewe
01-02	November 2016	Birmingham

**Duration: 2 Days**

**£1300 + VAT**

[Learn more >](#)

### • Asset Management: Requirements of ISO 55001

#### Learning outcomes include:

- What is Asset management and why it is important to an organization
- The background of ISO 55001
- Key terms, concepts and principles of ISO 55001

02	June 2016	Northampton
19	December 2016	Nottingham

**Duration: 1 Day**

**£580 + VAT**

[Learn more >](#)

### • Key Elements of Auditing to ISO 55001

#### Learning outcomes include:

- Introduce and apply a four theme approach to assessing the elements of ISO 55001 and their integration
- Explain the principles of auditing to ISO 55001
- Prepare and conduct asset management audits

11	February 2016	Swindon
01	July 2016	Nottingham
24	January 2017	Crewe

**Duration: 1 Day**

**£580 + VAT**

[Learn more >](#)

## Action Manager Implementation training

Action Manager is an online tool which allows you to record, track, manage actions and maintain accurate recordings of findings. This includes non-conformities anywhere in your organization.

This one day course will help you understand Action Manager and how to implement it within your organization.

### ● Action Manager Implementation Training

#### Learning outcomes include:

- Understand how to navigate around Action Manager
- Learn how to implement Action Manager within your organization
- Plan your application set up taking into account key considerations

12	January 2016	Milton Keynes
17	February 2016	Milton Keynes
08	March 2016	Milton Keynes
12	April 2016	Milton Keynes
17	May 2016	Milton Keynes
15	June 2016	Milton Keynes
13	July 2016	Milton Keynes
23	August 2016	Milton Keynes
20	September 2016	Milton Keynes

**Duration: 1 Day**

**£250 + VAT**

[Learn more >](#)

For more information  
or to book online visit  
[bsigroup.com/actionmanager](https://bsigroup.com/actionmanager)

# The certification process with BSI

10 steps to achieving certification to a management system.

## Step 1

### Buy the standard

To understand what is required from your organization and begin preparing for implementation, you'll need a copy of the standard.

## Step 2

### Contact us

We can discuss what you need and recommend the best services for you. We'll help you identify ways to improve your business performance. We'll then give you a proposal detailing the cost and time involved.

## Step 3

### The application

Completing the application is a formal recognition of your organization applying for certification with BSI.

## Step 4

### Make sure your staff have the necessary skills and tools to implement a management system


Our range of workshops, seminars and training courses will help your staff understand your objectives and the roles they will need to play. Our Business Improvement Software provides the tools that support management system implementation. Tools available help you effectively manage core areas of a management system including document control, issues and corrective actions, audit and findings and much more.

## Step 5

### Your assessment team is appointed

Your dedicated Customer Care Advisor will be in touch to talk you through the process. You will also be appointed a Client Manager with appropriate industry experience to ensure you are always getting the most from your certification.

Book online at [bsigroup.co.uk/training](https://bsigroup.co.uk/training) or call +44 345 086 9000 to enquire about our public or in-company courses.

Request a Quote 

## Step 6

### Gap Analysis to make sure you are on track

We can carry out an optional Gap Analysis - also called a pre-certification assessment. It looks at the existing processes and procedures that you have in place and compares these with the requirements of the standard. This will help you identify any omissions or weaknesses that need resolving before formal assessment.

## Step 7

### Assessment – Stage 1

At the Stage 1 assessment, the implementation and understanding of your management system is reviewed, and the planning for the remainder of the certification process is discussed.

## Step 8

### Assessment – Stage 2

This is the final assessment. Stage 2 confirms your management system is fully aligned to the standard and is fully operational within your organization. We'll evaluate the implementation and its effectiveness, and make a recommendation for your formal certification.

## Step 9

### Achieving your certificate

Celebrate your success internally and externally - Once you have certification, it's essential that you promote your achievement. Use your new BSI Assurance Mark as a valuable marketing tool to promote your certification, offering your company a competitive advantage.

## Step 10

### Make excellence a habit with BSI

Your Client Manager will visit you regularly to help you make sure you remain compliant, and support you in the continual improvement of your systems. We will communicate with you regularly to keep you updated with any events, training courses and products that could maximize the benefits of your management system.



# Next steps

Get in touch to discuss how BSI can teach you the skills needed to improve your business. Turn our experience into your expertise.

[bsigroup.com/training](https://bsigroup.com/training)

Speak to a training advisor

**+44 345 086 9000**



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[bsigroup.com/training](https://bsigroup.com/training)

Please note: Course dates and prices are subject to change.  
Please call us or check our website for the latest information.

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Request a Quote 