Credit Card Advantage Build 26 - Release Notes (version 9.0 and 10.0)

Credit Card Advantage™

This document contains information about the files that have been updated, new functionality, fixed issues and any open issues and workarounds. Each release note has three sections:

What's New

This section contains an overview of new functionality provided in this release. Where necessary, instructions for using these new features are included.

Issues Addressed

This section describes the issues from previous releases that have been fixed in this release. The descriptions for these issues contain details of the problem, the cause of the problem and either how the problem was resolved or a workaround for the problem.

Open Issues

This section describes some of the known issues regarding software in this release. Where available, an alternate procedure (AltProc) is also provided. All of these issues are being investigated by our software development team.

The internal tracking numbers used by Nodus' software development team are shown for each issue.

For example:

Issue 123: Maximum Results option added to Products page

Resolution: When searching for products the results can now be limited to improve performance. 20, 50, 100, 200, 1000 and All items can be selected from the list before starting a search.

Microsoft®
GOLD CERTIFIED
Partner

ISV/Software Solutions
Business Process and Integration

Contents

What's New

CCA Receipts Tied To The Transaction Table - The CCA Receipts are now tied to the Nodus transaction table. This allows you to modify the receipts and add information from the transaction table.

Additional Fields Added To Email Template - When you setup your `NodusEmailReceipt.txt` and `NodusEmailReceiptLines.txt` files you can also use the fields in the following table:

Tag Name	Location in Credit Card Advantage.
<DESC>	Description field from eTransaction Entry window.
<DESC1>	Desc1 field from the eTransaction Entry window.
<DESC2>	Desc2 field from the eTransaction Entry window.
<DESC3>	Desc3 field from the eTransaction Entry window.
<DESC4>	Desc4 field from the eTransaction Entry window.
<COMMENT1>	Comment 1 field from the eTransaction Entry window
<COMMENT2>	Comment 2 field from the eTransaction Entry window.
<COMMENT3>	Comment 3 field from the eTransaction Entry window.
<COMMENT4>	Comment 4 field from the Transaction table.

Not Allow Overcharge On SOP Document - If you set the NDS_Check_Overcharge_On_SOP=TRUE in the `Dex.ini` file then you will not be able to charge for greater than the on account amount. If the value is set to FALSE or the NDS_Check_Overcharge_On_SOP flag is not in the `Dex.ini` file then it will allow you to overcharge on an SOP document.

Default Issue Number and Start Date - If you set the NDS_Default_IssueNo_StartDate=TRUE in the `Dex.ini` file when CCA pulls the default credit card it will also try to bring in the Comment 1 and Comment 2 values from Customer Maintenance into the Start Date and Issue Number field in the eTransaction Entry window, respectively.

eCheck / ACH Transaction Available Through Encore .NET - If integrating with Encore .NET recurring billing you can attach eCheck / ACH information and credit card information to the contract .

Option To Not Save Customer Transaction Information –There is now an option to not save the transaction information to the wallet. [Issue 50]

Transfer Multiple Batches –Users can use the Transfer Multiple Batches window to transfer sales documents. [Issues 61 & 62]

Require Zip and Address Information – Customers can require the Zip and/or Address information be populated when creating eTransactions. [Issue 645]

Issues Addressed

Issue 7: CCA Not Accounting For Deposits Of Other Payment Types
Resolution: Credit Card Advantage would not account for payments made by check or cash when creating additional transactions on the same sales or invoice document.

Issue 9: Credit Card Lookup Empty
Resolution: The eTransaction Entry window will close the Credit Card Setup window or Contract Details window if it is open. Also, it will note which window called it to open.

Issue 34: Ship-To Zip Field Data Disappears
Resolution: The Ship-to Zip field will be brought into the eTransaction Entry window when viewing transactions after it has been processed.

Issue 35: On Failed Transaction Authorization Code Is Saved In CCA (Paymentech)
Resolution: When a transaction is processed and denied it will save the response messages with the denied transaction in the history table and leave the transaction in the open table as unprocessed.

Issue 39: Credit Card Number Appearing In Details Is Incorrect
Resolution: The information in the eTransaction entry window will be pulled from the open or history transaction tables and not the customer master. When looking up information on a processed transaction it will display the information from the open or history transaction tables.

Issue 71: Middle Initial In Last Name Field
Resolution: The middle initial is no longer sent in the Last Name field.

Issue 73, 672: Not Settling Correctly For Transactions Processed Near Settlement Time
Resolution: The End of Day window no longer brings up incorrect values when choosing different settlement dates. Also, the End of Day procedure now correctly calculates and reports all transactions that were processed.

Issue 81: 'Tax Amount' On Shipped Transaction Is Carried Over From Booked Transaction
Resolution: When shipping a transaction the amount for tax will be pulled up again from the Sales document instead of the previous transaction.

Issue 102: Issues With SOP In Background Of Cash Receipt
Resolution: When you lookup the credit card or eCheck information the lookup window will know if it was opened from the SOP window or the Cash Receipt window.

Issue 126: Freight information Not Sent When Using 'Add Freight To Book Transaction' Feature
Resolution: The freight information is picked up when clicking on the add freight to book transaction feature.

Issue 133: Autobatch: ACH Transaction Failed To Get To Verisign

Resolution: The Account Type will be populated when creating ACH transactions with Auto-Batch.

Issue 138: Zoom To Document

Resolution: If the user attempts to zoom to a document that does not exist the user will be given a warning message.

Issue 219: Customer Name Not Populated When Selecting Lookup Button

Resolution: When you click the Lookup button next to the Credit Card Number field on either the eTransaction Entry window or the Credit Card Setup window the Customer Name is not populated.

Issue 292: Multiple Payment Lines Not All Voided

Resolution: Each payment line on the document will be voided.

Issue 427: Unable To Retrieve From Shipping Address

Resolution: The warning message is disabled and will not pop up if no shipping address is specified for the customer.

Issue 465: Using Batch Verify To Ship a Book Transaction Always Looks At The Document's Total Instead Of Amount "On Account"

Resolution: When processing in batch mode the On Account amount will be used.

Issue 506: CCA Clears The 'CardAddress' Field On CCA Credit Card Setup

Resolution: The 'CardAddress' is only updated when a Card Address is provided.

Issue 507: Denied Transaction In CCA When Processing With Encore Recurring Billing

Resolution: Transaction information is picked up from the created sales document.

Issue 544: Errors Occur When Processing Paymentech Credit Transactions

Resolution: Users should not receive an AVS error when processing credit transactions thru Paymentech.

Issue 545: Issue With Permissions On Table Setup and Conversion

Resolution: DYNGRP should be added to all Nodus tables and procedures to prevent permissions issue with Table Setup and Conversion.

Issue 598: Posting Bank Deposits For Credit Card Deposits Entered On Order In Batch Mode

Resolution: The correct index is being calculated when creating the batch transaction on the order.

Issue 624: New Transaction Always Pulls In Document Amount

Resolution: The new transaction will look at the on account amount.

Issue 630: Net Amount Column From Batch Verify Displays Unexpected Value

Resolution: The net amount column on the Batch Verification window will display the amount that it will attempt to process.

Issue 639: Failed Getting Connection Name - VISTA Environment

Resolution: Changes had to be made to CCA to accommodate the way Vista caches files.

Issue 642: CCA Setup Window "Get Connector Failed" Error – VISTA Environment

Resolution: Changes had to be made to CCA to accommodate the way Vista caches files.

Issue 688: User Is Able To Issue Credits From An Invoice Document

Resolution: The credit transaction type is not available from an invoice document.

Issue 693: Error Occurs When Moneris Setup ID Name Has More Than 7 Characters

Resolution: Each field is now stored individually in the database. This will ensure that the connection string XML is properly formatted.

Issue 718: Credit Card Scrolling Buttons Do Not Scroll Through Customers Wallet

Resolution: When scrolling through the credit card list for a customer all the information is now correctly populated to the Credit Card Setup window.

Issue 719: Cardholder Field Not Updated When Contact Field Is Modified

Resolution: The contact information will be pulled from the customer address field if an address ID is included with the card.

Issue 720: Credit Card Setup Asks To Delete When There Is No Card Selected

Resolution: If a user clicks the delete button on the Credit Card Setup window without selecting a card it will not pop up an error message.

Issue 722: Issue Number Does Not Populate When a Credit Card Is Selected Via The Look-Up Button

Resolution: If a user selects a credit card that has an issue number and start date from the look-up window the Issue Number and Start Date will be passed along with the included information.

Issue 736: Batch Processing Is Unable To Update Payment Line If Document Is Open

Resolution: If a document is open when processing in batch mode the document will be left alone and not processed.

Issue 781: Payment Lines Created With The Incorrect Status

Resolution: When creating a return the payment line is created with the appropriate status depending on the type of document that was used.

Issue 837: Selected Payment Lines Not Removed Properly

Resolution: The pointer to the payment line that is going to be removed is not being reset with the Nodus triggers.

Issue 841: Error Message "Invalid Request Data Set" When Processing Transactions

Resolution: Once a transaction is batched it should be updated from the Batch Verification window, users are only allowed to reopen and view the batched record and not make changes.

Issue 853: Default Setup ID Displays Incorrect Setup ID From User Security Default Setup

Resolution: The default Setup ID is pulled by users and not by class.

Issue 876: Autobatch Window Is Able To Create Book Transactions For ACH Payments

Resolution: The ability to book transactions has been removed from ACH transactions in AutoBatch.

Issue 895: Blank Reports Can Be Printed From Customer Inquiry Window

Resolution: From the Customer Inquiry window customers can only print a report if the sort by type is set to Customer.

Issue 898: Shortcut Links In The Customer Inquiry Window Open To Customer Maintenance Window

Resolution: From the Customer Inquiry window customers can zoom to a customer only when the sort by type is set to Customer.

Issue 915: CCA Not Crediting / Voiding Sales Transactions When The Payment Lines Do Not Match The Order Stored In The CCA Table

Resolution: CCA will rely on the document number, document type, and sequence number to determine which transaction is being removed.

Issue 1047: Auto-Batch Pulling the Wrong Value When Map User Defined 1 Of Ship To Address To Description 4 Is Marked

Resolution: When using the Auto-Batch feature with the Map User Defined 1 of Ship To Address to Description 4 option the Cash Receipts are now pulling the correct value.

Issue 1048: Creating Transactions Without Default Posting Account Would Throw An Error

Resolution: If Microsoft Dynamics GP is setup without a default posting account Credit Card Advantage will now look at the Cash Posting Account on the credit card being used.

Issue 1049: Defaulting Distributions On Receivables Transaction

Resolution: Creating Receivables Transaction records for credit card processing with the auto-batch module would reset the distributions to the default. If you set the NDS_UpdateRECVtoCASH_For_RM=TRUE then the feature will only update the RECV type account to a CASH type account and update the account to the appropriate account based on the credit card that was used. **NOTE:** If you are using eCheck or ACH transactions you need to create and setup two cards: "eCheck", "ACH"

Issue 1050: "MSO_TRX_TEMP Has Filled The Disk Space" Error Message When Creating Local Force Transactions

Resolution: When processing a Local Force transaction the "MSO_TRX_TEMP has filled the disk space." Error dialog will no longer be displayed. The error was due to large amount of Level 3 information being collected and passed in memory. This information is stored directly into a table and only referenced when needed.

Open Issues

Issue 546: Problems Encrypting Credit Card Information On Some Environments

On some environments the RegKeyServer.dll does not function correctly. This causes CCA problems when trying to encrypt credit cards. When this problem occurs workarounds have been provided. Additional research is in progress by our Development team so that this issue can be addressed in a future release.

Issue 881: Origination ID Cannot Be Entered For ACH credits

Users cannot enter an origination ID when trying to issue a credit ACH transaction. This issue will be addressed in a future release.

Issue 899: Credit Transactions Show As Void On End Of Day Report

When batch processing returns credit transactions may be displayed as void on the End of Day Report. Additional research is in progress by our Development team so that this issue can be addressed in a future release.

Issue 1014: Default With Book Transaction Is Always Doc Amount Instead of Amount Remaining To Pay

When opening the eTransaction Entry window to perform a book transaction the Amount that is pulled in by default is the Document Amount instead of the On Account Amount. This issue will be addressed in a future release.

Issue 1016: AuthCode Displays In The Confirmation Window For Denied Transactions

In some instances when a transaction is denied it will display the authorization code instead of the origination ID or status. This issue will be addressed in a future release.

Issue 1147: The Dynamics GP - Master Posting Window Will Post Documents With Unprocessed Credit Card Transactions.

Clicking Mark All and Post from the Master Posting window will post documents having unprocessed credit card transactions. Please verify that all pending credit card, ACH, or eCheck transactions have been processed prior to posting their respective documents. This issue will be addressed in a future release.