



SANTANDER CREDIT DEPARTMENT
Main number: 866.552.2528

RoadLoans.com[®]

ROADLOANS CREDIT DEPARTMENT
Main number: 888.276.7202
Sign up as a Dealer at www.roadloans.com/rdealer

FUNDING

FUNDING DEPARTMENT

Call Center – 800.877.4696
Customer Interview – 866.552.4519
(option 2 and 2 again)
Funding Fax – 800.215.7221

Check Funding Status at Dealer Extranet

<https://dealer.santanderconsumerusa.com>

DEALER AGREEMENTS

Santander Consumer USA
Attn: Dealer Services
8585 N. Stemmons Freeway #1100-N
Dallas, TX 75247

LIENHOLDER

(for Title and Backend Products)
Santander Consumer USA
P.O.Box 961288
Ft. Worth, TX 76161

ELECTRONIC LIEN CODE

(list code)

PAYMENTS

(prior to funding)
Santander Consumer USA
5201 Rufe Snow Dr. Suite 400
North Richland Hills, TX 76180-6036

CONTRACT PACKAGES

FedEx

Santander Consumer USA
eDocs Program, Suite 2039
4054 Willow Lake Boulevard
Memphis, TN 38153

UPS or USPS

Santander Consumer USA
eDocs Program, Suite 2039
3268 Progress Way
Wilmington, OH 45177

**If you have not received check/ACH,
call us at 866.672.9199.**

SERVICING

CUSTOMER SERVICE/PAYOFF

888.222.4227

TITLE DEPARTMENT

800.526.0157

DEALER OPERATIONS

214.666.1397

PRODUCT CANCELLATION

214.666.1308

CUSTOMER PAYMENTS

(after deal is funded)

& PAYOFF CHECKS

Regular Mail

Santander Consumer USA
P.O. Box 660633
Dallas, TX 75266-0633

Overnight Mail

Santander Consumer USA
1010 W. Mockingbird Lane Suite 100
Dallas, TX 75247

LOSS PAYEE ADDRESS (INS. ONLY)

Santander Consumer USA
P.O. Box 1984
Carmel, IN 46082

DEALER UNWINDS

Santander Consumer USA
5201 Rufe Snow Dr. Suite 400
North Richland Hills, TX 76180-6036



Santander Consumer USA Inc. is a leading company in the automotive finance sector, whose core business is indirect, direct and third-party originations and servicing of auto loans. The company has a serviced auto loan portfolio of approximately \$21 billion, retail installment contracts with 2 million customers and relationships with more than 14,000 dealers nationwide. The company owns and operates the Santander Auto Finance® and RoadLoans.com® brands and programs. The company began originating loans in 1997 and is headquartered in Dallas. Santander Consumer USA is part of Banco Santander, a leading international commercial and retail bank.

Banco Santander (SAN.MC, STD.N, BNC.LN) is a retail and commercial bank, based in Spain, with a presence in 10 main markets. Santander is the largest bank in the euro zone by market capitalization. Founded in 1857, Santander had EUR 1.388 trillion in managed funds, 102 million customers, 14,392 branches – more than any other international bank – and 187,000 employees at the close of 2012. It is the largest financial group in Spain and Latin America. It also has significant positions in the United Kingdom, Portugal, Germany, Poland and the northeast United States. Santander had a pre-provision profit of EUR 23.559 billion in 2012, an increase of 2% from the previous year.

www.SantanderConsumerUSA.com | 888.540.5626

SOCIAL NETWORKING ON THE WEB

Visit SCUSA.US/SM to see a comprehensive overview of Santander's social media presence.

Dealers



RoadLoans



OUR BRANDS/PROGRAMS



Santander Auto offers a full-spectrum finance program that allows you to get more customers into new and used vehicles. With competitive APRs, low fees, few steps, backend product options and 24- to 48-hour funding, the program provides you with many ways to put together a deal. Participation is favorable for the dealer and there is never a look to book. Send all your applications to Santander Auto Finance.

www.SantanderAuto.com | 866.552.2528



RoadLoans.com is a leader in Internet-based automotive finance. The first program to combine Internet auto leads with lending, RoadLoans.com brings dealers and customers together through the RoadLoans Dealer Network. Dealers receive exclusive leads and every customer arrives with an approval, ready to buy a car. Choose your number of monthly leads and close the sale the way you want – shop the loan to find a better deal, or use the RoadLoans.com approval. Whatever way you choose to go, your customer always has a finance solution with RoadLoans. Your Area Sales Manager can get you signed up as a RoadLoans dealer or you can enroll by contacting RoadLoans directly.

www.RoadLoans.com/Dealers | 888.276.7202



S-Guard, powered by Santander Consumer USA, offers excellent vehicle coverage for your customers...and support, resources and revenue for you. Enrollment is simple and fast. S-Guard can easily be added to any vehicle, even if it is not financed by one of Santander Consumer USA's programs (Santander Auto Finance® or RoadLoans.com®). Highlights of the plans include: multiple coverage tiers and price points; nationwide coverage; available coverage for factory-installed navigation systems; unlimited number of claims; ability to transfer upon resale; and available roadside assistance and trip interruption. Service representatives provide in-store marketing collateral, training tips for your staff, forms and documents. Ask your Area Sales Manager for more information. S-Guard is administered by Enterprise Financial Group, Inc. or one of its affiliated companies.

sguard.efgcompanies.com | 800.527.1984 x8703