

Job Description

Job title:	SAP Business Analyst
Employment Type:	Permanent
Reporting to:	Solution Quality Manager
Department:	Solutions Team
Working hours:	08:30 – 17:00, Monday to Friday
Location:	Blackpool Head Office, FY4 5LZ

A full UK driving licence is required.

Description of role

As a SAP Business Analyst you will lead the design and configuration of voice solutions into existing customer SAP warehouse management systems, into both WM and EWM landscapes.

Some ABAP experience would be beneficial, and a demonstrable familiarity with SAP integration using IDOC and RFC technology is required.

As part of the Solutions Team, you will lead the delivery of projects, this includes managing other team members who are involved in the project with you as well as leading the technical aspects of projects.

You will also update and design documents to match the constant development of new features and functionality of our software.

While this is predominantly an office based role, working unusual hours away from the office can be part of the role as our customer base is in the UK, Europe and USA.

Main duties include:

- Carrying out detailed system design, including estimates for new customer solutions
- Leading technical project meetings and all onsite aspects of implementations
- Writing test scripts and carrying out testing of our systems both on and off site
- Installing our software solutions on test server and live servers and out on our customer's sites
- Creating high quality technical and end-user product documentation (e.g. updating customer user guides with software updates)
- Training users of all levels to use our solution via one-to-one or classroom based methods
- Liaising and supporting customers at all levels, from warehouse operatives to management level
- Working collaboratively with internal technical and project teams

Voiteq work in an open team-based environment and it is essential that you are able to effectively liaise with work colleagues to assist them where possible with other ad-hoc duties.

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Skills and Competencies Required:

- Experience of SAP including writing ABAP on WM or EWM systems
- Understanding of the SAP ITS service
- Experience of stock management, stock control systems, warehouse environments, supply chain infrastructure
- Technical skills and experience of modern IT systems in a commercial environment including but not limited to:
 - Microsoft Operating Systems
 - Server configuration
 - SQL databases
 - PC hardware
 - TCP/IP networking
- Technical documentation writing
- Experience of training, coaching or supervising users of IT systems
- Excellent writing, communication and customer facing skills
- Self-motivated, able to use own initiative and confident to question
- Proactive with good problem solving skills

Qualifications:

- Any relevant qualifications or experience covering the above will be taken into account.