



Job Title: Door Host (Security)
Department: Security/Host
Reports To: Management Team

Position Type: Hourly
Location: Individual Property
Travel Required: None

Company Overview:

Since 1938 Bowlmor Lanes has been a destination for influential Americans from Richard Nixon to Michael Phelps. This innovative company that created the concept of upscale bowling is growing and evolving. Are you ready to be a star in our future?

Bowlmor Lanes provides a full sensory entertainment experience through interactive nightlife, exciting special events, extraordinary service, and gourmet food and beverage. Thrive in a culture of self-motivated, passionate people who have created a successful, team-oriented work environment. In an organization where every voice counts, Bowlmor's supportive structure provides an opportunity for personal and professional development through organic growth and internal promotions.

Position Description:

You are the first person to greet our guests when they enter the facility and the last person to speak to our guests when they leave, on the phone and in person! Your responsibilities include answering phones, managing the flow of traffic into the building, checking IDs, and ensuring all guests entering our property meet the age and dress code requirements. You also may be called upon to protect our employees and guests

Major Areas of Responsibility:

- Extend a sincere, welcoming greeting as guests enter the facility
- Attentively oversee area of responsibility (including outdoors and parking lot) to proactively detect issues
- Maintain free flow of all walkways
- Open doors for guests and direct them to appropriate areas
- Address all guest questions and concerns accurately
- Make connections with guests waiting in line
- Keep outside and lobby area free of debris and clutter
- Assist with enforcing alcohol management policy

Job Requirements:

- Must be willing to work a variety of day, evening, and weekend shifts
- Must be extremely friendly and personable
- Ability to work under pressure while multi tasking

This job description is intended to convey information essential to understanding the scope of the job and the general nature and level of work performed by job holders within this job. But, this job description is not intended to be an exhaustive list of qualifications, skills, efforts, duties, responsibilities or working conditions associated with the position.