



Job Description - Cashier

Title

Cashier

Description

The cashier's role is to ensure that each and every customer is served in a friendly, professional, and timely manner. This includes greeting customers as they enter the restaurant, processing customer orders through the POS system, and notifying the kitchen staff of any special requests. Our cashiers are the "face of the Silo," as they are usually the first, and sometimes only, face the customer sees when at our restaurant. This person will process customer transactions, resolve customer issues, and maintain their assigned areas of the restaurant.

Responsibilities

- Greet all customers in a friendly and welcoming manner.
- Record customer orders into the POS System, ensuring each and every request is fully and accurately entered.
- Informing kitchen staff, through the POS System or verbal communication, of customer special requests/adjustments.
- Identify customer issues/complaints and take necessary steps to correct them.
- Perform returns and special transactions through the POS System.
- Keep the "register station" stocked with all necessary items.
- Clean and organize the "customer isle" when necessary.
- Assist assigned employees with cleaning the customer patio area.
- Notify management of all customer and POS System issues.
- Consistently maintain a balanced drawer.
- Perform other related duties as requested.
- Complete the season to the specifications outlined in your Employment Contract.

Minimum Qualifications

- Minimum Age: 16 years
- Previous Experience: None
- Reliable Transportation
- Able to Use Touch-Sensitive POS System
- Able to Lift Minimum of 20 lbs.
- Able to count change "backwards" in the event of an error.