

Call Center Manager Resume Template

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Objective

A highly skilled call centre manager with a good base experience in the management field. Possess a good knowledge in administration of call centre and the services.

Summary of Qualification

- Good customer relation skills and customer handling skills
- Possess effective managerial, organizational and problem solving skills.
- Possess knowledge on internet and computer working capabilities.

Career Experience/Job History

2005 till present

Info COM Solutions

Call Centre Manager

- Successfully lead a team of well groomed call centre professionals and achieved the set goals.
- Responsible for training, hiring and supervising call centre employees. Conducted training sessions for new employees.

Education

2003-2006

Bachelors in Arts, Customer Service Management Institute.