

Donna & Dale Story





# THE STORY TEAM



Donna & Dale Story Broker Affiliate® The Story Team



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"Our Team Can Make The Difference"

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Texas law requires all real estate licensees to give the following information about brokerage services to prospective buyers, tenants, sellers and landlords.

#### Information About Brokerage Services

Before working with a real estate broker, you should know that the duties of a broker depend on whom the broker represents. If you are a prospective seller or landlord (owner) or a prospective buyer or tenant (buyer), you should know that the broker who lists the property for sale or lease is the owner's agent. A broker who acts as a subagent represents the owner in cooperation with the listing broker. A broker who acts as a buyer's agent represents the buyer. A broker may act as an intermediary between the parties if the parties consent in writing. A broker can assist you in locating a property, preparing a contract or lease, or obtaining financing without representing you. A broker is obligated by law to treat you honestly.

#### IF THE BROKER REPRESENTS THE OWNER:

The broker becomes the owner's agent by entering into an agreement with the owner, usually through a written-listing agreement, or by agreeing to act as a subagent by accepting an offer of subagency from the listing broker. A subagent may work in a different real estate office. A listing broker or subagent can assist the buyer but does not represent the buyer and must place the interests of the owner first. The buyer should not tell the owner's agent anything the buyer would not want the owner to know because an owner's agent must disclose to the owner any material information known to the agent.

#### IF THE BROKER REPRESENTS THE BUYER:

The broker becomes the buyer's agent by entering into an agreement to represent the buyer, usually through a written buyer representation agreement. A buyer's agent can assist the owner but does not represent the owner and must place the interests of the buyer first. The owner should not tell a buyer's agent anything the owner would not want the buyer to know because a buyer's agent must disclose to the buyer any material information known to the agent.

#### IF THE BROKER ACTS AS AN INTERMEDIARY:

A broker may act as an intermediary between the parties if the broker complies with The Texas Real Estate License Act. The broker must obtain the written consent of each party to the transaction to act as an intermediary. The written consent must state who will pay the broker and, in conspicuous bold or underlined print, set forth the broker's obligations as an intermediary. The broker is required to treat each party honestly and fairly and to comply with The Texas Real Estate License Act. A broker who acts as an intermediary in a transaction:

- shall treat all parties honestly;
- (2) may not disclose that the owner will accept a price less than the asking price unless authorized in writing to do so by the owner;
- (3) may not disclose that the buyer will pay a price greater than the price submitted in a written offer unless authorized in writing to do so by the buyer, and
- (4) may not disclose any confidential information or any information that a party specifically instructs the broker in writing not to disclose unless authorized in writing to disclose the information or required to do so by The Texas Real Estate License Act or a court order or if the information materially relates to the condition of the property.

With the parties' consent, a broker acting as an intermediary between the parties may appoint a person who is licensed under. The Texas Real Estate License Act and associated with the broker to communicate with and carry out instructions of one party and another person who is licensed under that Act and associated with the broker to communicate with and carry out instructions of the other party.

#### If you choose to have a broker represent you,

you should enter into a written agreement with the broker that clearly establishes the broker's obligations and your obligations. The agreement should state how and by whom the broker will be paid. You have the right to choose the type of representation, if any, you wish to receive. Your payment of a fee to a broker does not necessarily establish that the broker represents you. If you have any questions regarding the duties and responsibilities of the broker, you should resolve those questions before proceeding.

Real estate licensee asks that you acknowledge receipt of this information about brokerage services for the licensee's records.

Buyer, Seller, Landlord or Tenant

Date

Texas Real Estate Brokers and Salespersons are licensed and regulated by the Texas Real Estate Commission (TREC). If you have a question or complaint regarding a real estate licenses, you should contact TREC at P.O. Box 12188, Austin, Texas 78711-2186 or 512-485-3960.

01A TREC No. OP-K

(TAR-2501) 1/1/98 Page 1 of 1

## **COMMUNITY INVOLVEMENT**

We are both very involved in the community and serve on various committees at Elkins Lake as well as being involved in the local Huntsville/Walker County Chamber of Commerce. Additionally we are members of the Huntsville Board of Realtors, Texas Association of Realtors, and National Association of Realtors.

A lifetime member of the Alumni Association of Sam Houston State University, we strongly support our SHSU Bearkats as well as our Huntsville Hornets, Alpha Omega Lions and various other private schools and the strong ties they offer to the community.

We support local tourism and local businesses and have served on many other boards in the past years to include Past President of the Huntsville Board of Realtors and a member of the Agent's Leadership Council for Keller Williams.





# **HOW OUR COMPANY COMPARES:**

Support a culture of win-win relationships

Leading the way in the industry in technology

Industry's first complete lead-to-close
business solution – eEdge and Docu-sign
was implemented for a more seamless
Transaction offering electronic signing



# ASKING PRICE VS. SELLING PRICE

Strategically pricing your home to get it sold for the most money in the least amount of time





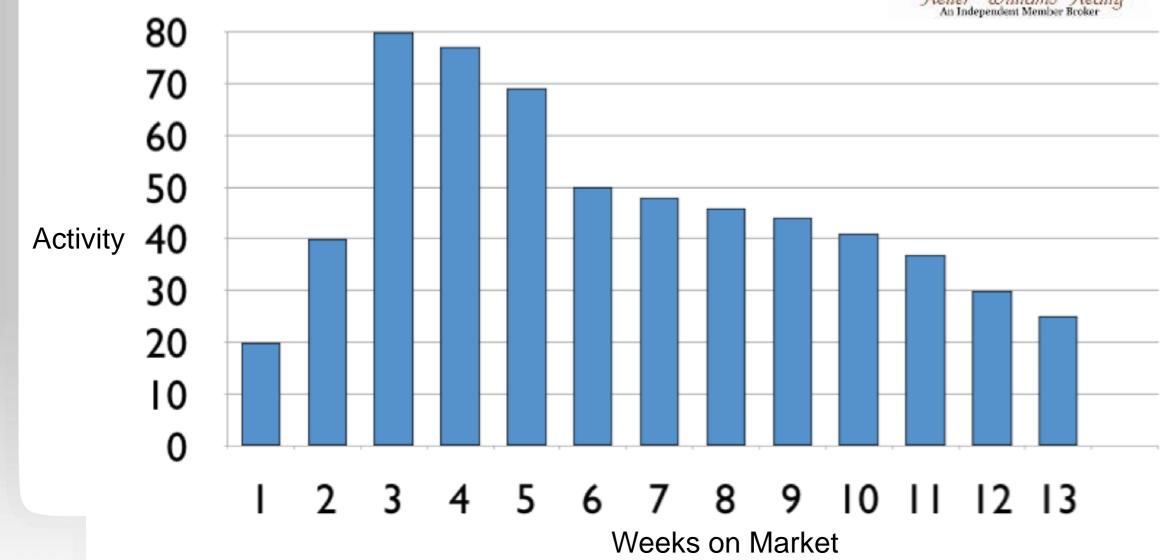
Price too low and you lose the value.

Price too high and you lose the buyers.

## CRITICAL WEEKS WHEN LISTED

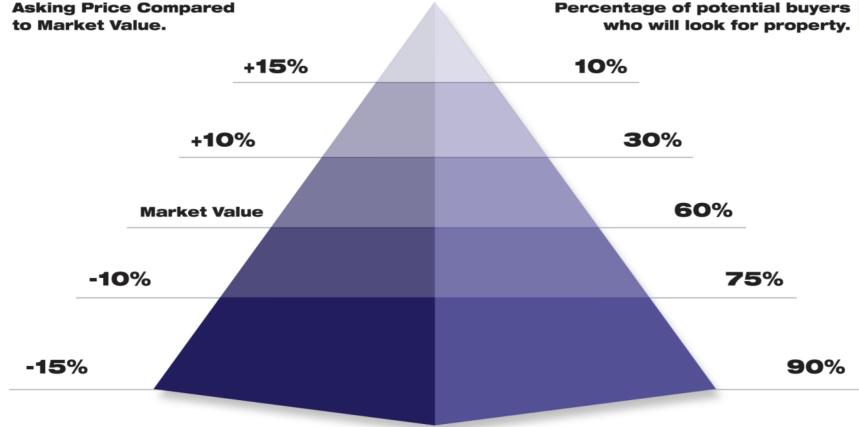
Pricing correctly helps you strike a deal when there is more competition for your home.





# PRICING VS. POTENTIAL BUYERS



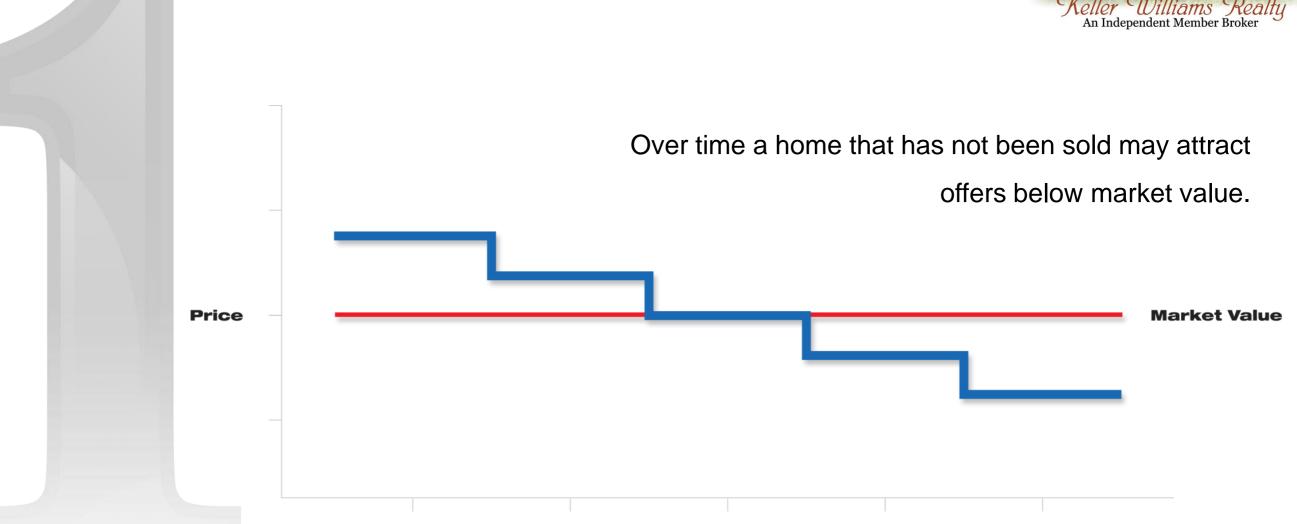


Properly priced, you will have the possibility of many more buyers competing for your property.

# IMPORTANCE OF PRICING

We will negotiate on your behalf to help get the best price at the best terms in the shortest amount of time.





### PREVIEW OF YOUR HOME

In addition to our efforts, the associates in our office or another agent/associate licensed by the State of Texas may be assisting me in locating buyers, showing and selling your home. This is the reason as your listing REALTOR we are marketing your property to other agents as we would a potential client.



### STORY TEAM MARKETING PLAN



"Our Team Can Make The Difference"



90% of home buyers and sellers use the internet to search for their home.<sup>1</sup>

Reach the widest audience of potential buyers.

More buyers = better chance of finding one willing to meet your terms, price and desired closing date.

#### OUR PROFESSIONAL COMMITMENT



- 1. We will provide an accurate evaluation of your property
  The correct selling price of a home is the highest price that the
  market will bear. To assist you in determining the correct asking
  price, we will provide you with information that has been carefully
  researched of comparable market data on properties that have been
  sold or offered for sale in your neighborhood.
- 2. We will give you the professional advice needed to market your home successfully

We will advise you of any necessary repairs and how you may best prepare your home for showing. You will be kept up to date on the state of the market, the sale of similar properties and any other factors, which may affect the progress of the sale.

#### OUR PROFESSIONAL COMMITMENT



- 3. We will promote your home to other realtors

  The major selling points of your home will be distributed to other real estate firms throughout the community.
- 4. We will provide "state-of-the-art" advertising for your property We will advertise your home in appropriate publications and communicate our results to you. In addition, your property will be advertised on our internet website and over 350 internet based real estate search engines, marketing it 24 hours a day, 7 days a week. All homes will be listed with Walker County Cooperative Listing Service and Houston Association of Realtors, so that over 30,000 Realtors in Harris, Montgomery, and Walker counties will have direct access to information about your property. Professionally appropriate signage will be strategically placed on your property for on-site advertising.

#### OUR PROFESSIONAL COMMITMENT



- 5. We will use social networking I will use social networking as a non-intrusive way to keep my network apprised of your listing.
- 6. We will provide periodic progress reports

  Every step in the sales effort will be documented. Our progress report will keep you up to date.
- 7. We will assure that potential buyers are aware of preapproved mortgages and have financing guidance We offer pre-approved mortgages that encourage buyers by letting them know their mortgage potential in advance.

# WHERE BUYERS FOUND HOMES

42% of buyers found a home via the internet - Up from 8% in 2001

Your home will be listed on over 350 internet search engines to showcase your property 24/7.



#### Exhibit 3-9

#### WHERE BUYER FOUND THE HOME THEY PURCHASED, 2001-2012

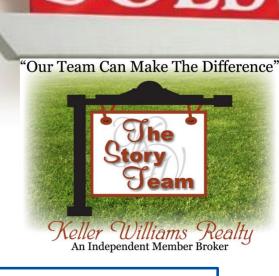
(Percentage Distribution)

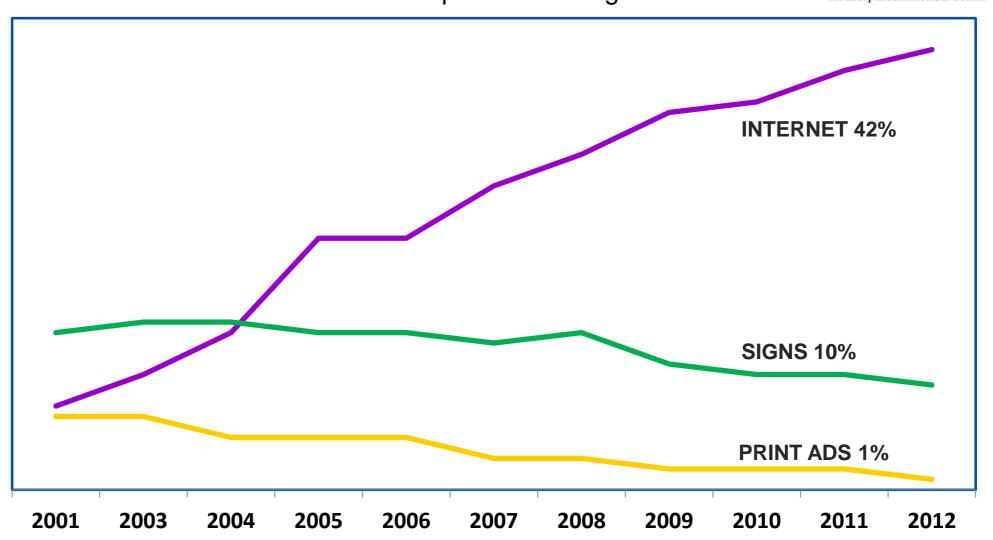
	2001	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012
Internet	8%	11%	15%	24%	24%	29%	32%	36%	37%	40%	42%
Real estate agent	48	41	38	36	36	34	34	36	38	35	34
Yard sign/open house sign	15	16	16	15	15	14	15	12	11	11	10
Friend, relative or neighbor	8	7	7	7	8	8	7	6	6	6	6
Home builder or their agent	3	7	7	7	8	8	7	5	4	5	5
Directly from sellers/ Knew the sellers	4	4	5	3	3	3	2	2	2	2	2
Print newspaper advertisement	7	7	5	5	5	3	3	2	2	2	1
Home book or magazine	2	1	2	1	1	1	1	*	*	*	*
Other	3	6	4								

<sup>\*</sup> Less than 1 percent

# HOW BUYERS FOUND THEIR HOME

- 2002: Internet surpassed print ads
- 2004: More buyers found their home on internet than from signs
- 2009: The internet is **THREE TIMES** as powerful as signs

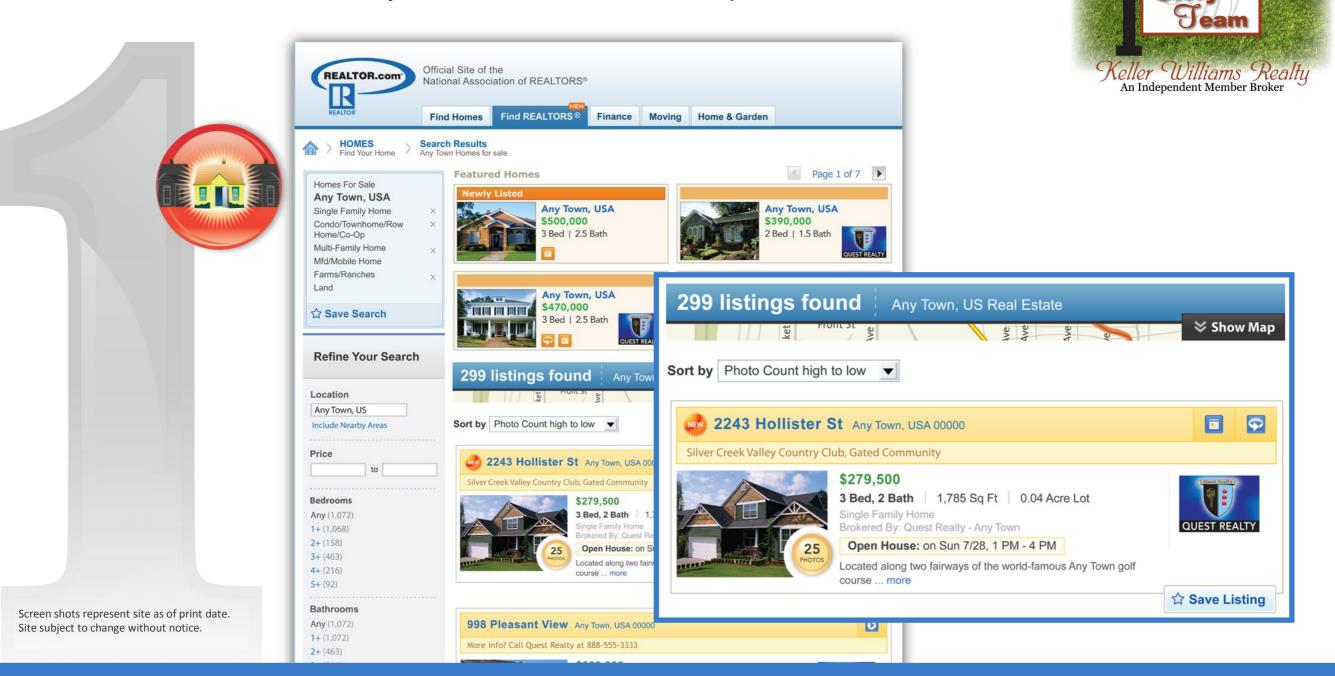




#### SHOWCASE YOUR LISTING

# How will I showcase your home to the most buyers?

I will enable your home to rise to the top of the search.



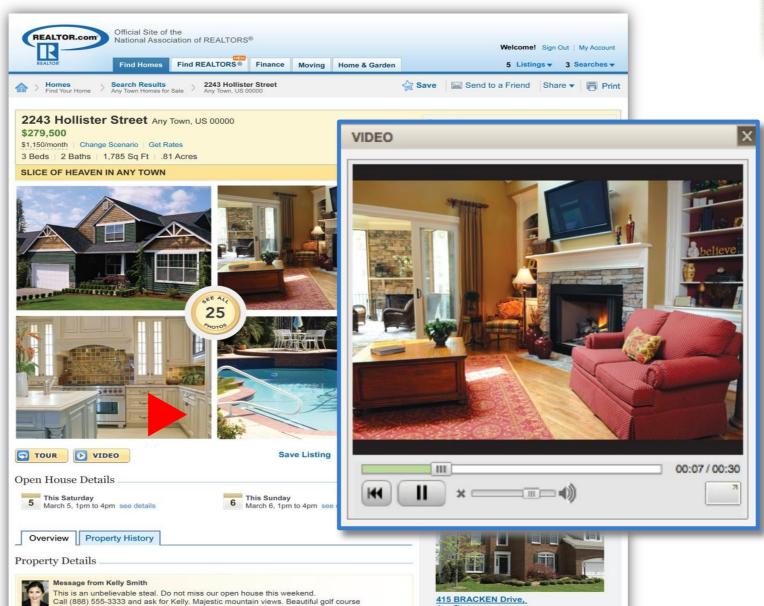
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"Our Team Can Make The Difference"

## SHOWCASE YOUR LISTING

## How will I showcase your home to the most buyers?

We will make your home stand out with a video or virtual tour



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videos on the internet every month<sup>1</sup>

Close to 173 million

Americans watch

Screen shots represent site as of print date. Site subject to change without notice.

### MOBILE REACH

## How will I showcase your home to the most buyers?

Buyers driving through the neighborhood can:

- Find your home, get directions and a map
- Connect with me in one "click" to get details and make an appointn









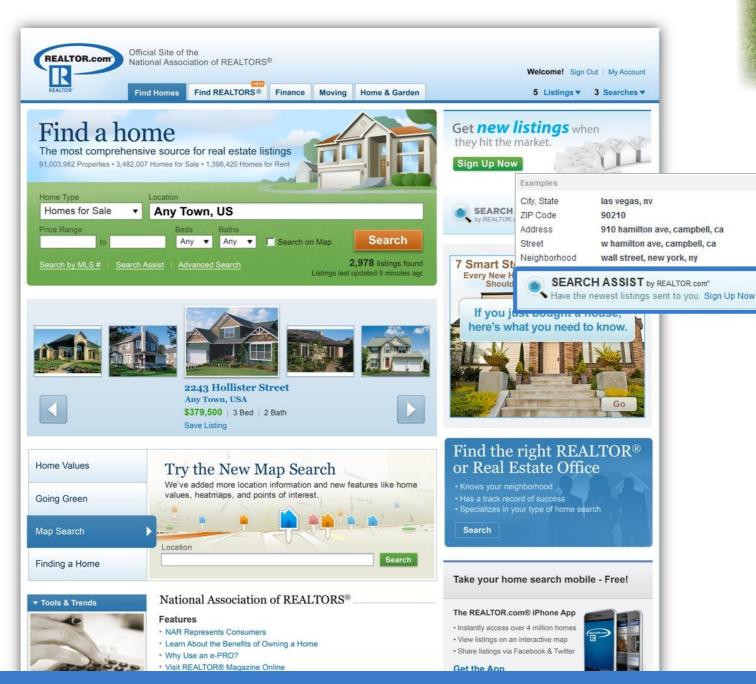


Buyers who already want this location find me through REALTOR.com® mobile marketing or HAR MLS Mobile App

#### BUYER ASSIST BY Houston MLS®

Thousands of home buyers sign-up for home search assistance on Houston's (HAR) MLS service and other REALTOR® based search websites each month.







### BUYER ASSIST The Story Team

To help buyers find your home, other websites such as The Story Team, Trulia, Realtor.com and many others are used daily to search for your home.







Screen shots represent site as of print date. Site subject to change without notice.

## BUYER ASSIST The Story Team

This program enables me to guide home buyers towards the purchase of a home during a critical phase of their search.



Screen shots represent site as of print date. Site subject to change without notice.

# **ONLINE MARKETING**



#### Showcase Listing Enhancements:

We will enhance your listings on the top websites with the features buyers want most



#### Mobile Reach:

Your property will appear on the HAR MLS, REALTOR.com® mobile app so mobile consumers can find your home





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#### Featured Homes™:

Your home will have premium positioning on many real estate search sites

#### Top Producer, eEdge & Dot Loop Database systems- The Story Team

My data systems help manage prospective buyers so that I never miss an inquiry, request or referral. Easy contract transactions with electronic signatures makes it easier in the transaction process.



#### Social Networking:

I will display your property on my social media sites such as Facebook® and Twitter™

#### ONLINE MARKETING

ZakeHomesUSA.com

When you list with us, we'll have access to the Keller Williams Listing System, or KWLS. This proprietary, exclusive system ensures your property is marketed online 24/7 through more than 350 of the most popular search Websites.



HomeAway\*



OCOM'

### ONLINE MARKETING

In addition to the KWLS, your listing will be distributed to the various advertising channels showcased below through the Houston Association of Realtors or HAR system.





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#### PREPARING YOUR HOME

With buyers, first impressions count. A small investment in time and money will give your home an edge over other listings in the area when the time comes to show it to a prospective buyer. Here are some suggestions that will help you to get top market value:

#### **General Maintenance**

- Oil squeaky doors
- Tighten doorknobs
- Replace burned out lights
- Clean and repair windows
- Touch up chipped paint
- Repair cracked plaster
- Repair leaking taps and toilets

#### **Spic and Span**

- Shampoo carpets
- Clean washer, dryer and tubs
- Clean furnace
- Clean fridge and stove
- Clean and freshen bathrooms

#### The First Impression

- · Clean and tidy entrance
- Make sure doorbell is functional Polish door hardware

#### **Curb Appeal**

- Cut and trim shrubs and lawns
- Weed and edge gardens
- Pick up any liter
- Clear walk and driveway of leaves
- Repair gutters and eves
- Touch up exterior paint

#### **The Buying Atmosphere**

- Be absent during showing
- Turn on all lights
- Open drapes in the daytime
- Keep pets outdoors
- Fragrant plug-in near front door makes a pleasant first impression

#### The Spacious Look

- Clear stairs and halls
- Store excess furniture
- Clear counters and stove
- Make closets neat and tidy

