



CERTIFIED

JAMES M. YOUNGBLOOD

850-321-5805

E-mail: jy22077@aol.com

OBJECTIVE

Seeking a career oriented full-time computer instructor or software trainer position that will allow me to use my background in information technology, expert computer skills, and technical teaching skills to prepare and shape the careers of future information technology professionals.

PROFESSIONAL CERTIFICATIONS

- CompTia Certified Technical Trainer (CTT+)
- CompTia A+, Network+, Security+, Linux+ and Server+ Certified
- Oracle9i/10G Certified Professional
- Certified Oracle Database SQL Expert
- Oracle9i PL/SQL Developer Associate
- Master 2003 MOS (Microsoft Office Specialist)
- Master 2007 Microsoft Certified Application Specialist – Word, Excel, PowerPoint, Outlook, and Vista
- American Red Cross CPR/First Aid Certification

EDUCATION

Bachelor of Science in Electrical Engineering Technology with concentration in Information Systems, University of Central Florida, Orlando, Florida. Degree conferred on August 3, 2002.

RELEVANT TEACHING EXPERIENCE

Instructor, Economic Workforce Development Department, **Tallahassee Community College**, Tallahassee, Florida, **June 2009 - Present**. Teaching Microsoft Certified Application Specialist Lab and Basic Computer Literacy. Trained employees on Microsoft Office 2007 at the Florida Department of Highway Safety and Motor Vehicles, and at the Florida Department of Emergency Management. Taught IT workshops for TCC's Tech@Night Program.

Computer Trainer, **NetCom Information Technology**, **June -July 2009**. Taught Microsoft PowerPoint 2007 to Native Americans in the Bureau of Indian Affairs (BIA) at the Annual Convention in Phoenix, Arizona. Taught Microsoft Office 2007 (Word, Excel, PowerPoint, and Outlook) to professors and staff at Haskell Indian Nation University in Lawrence, Kansas.

Instructor, Technology and Professional Programs Division Department, **Tallahassee Community College**, Tallahassee, Florida, **January 2008 - May 2009**. College credit courses: A+ Certification, Microcomputer Architecture, Oracle10G SQL, Introduction to Computer Technology, Introduction to Unix and Network Security Fundamentals. (Security+ Prep) Utilized Blackboard Learning Management System for courses. Utilized VMware Software implementation for Introduction to Unix course.

Instructor, **Keiser College**, Tallahassee, Florida, **October 2003 - May 2006**. Taught the Oracle9i OCP Program within the Continuing Education Department. Taught database skills including Relational Database Design, Oracle SQL and PL/SQL, Oracle Database Fundamentals I, Oracle Database Fundamentals II, and Oracle Database Performance Tuning.

RELEVANT INDUSTRY EXPERIENCE

Contract Computer Installation Technician, Pomeroy IT Solutions, Tallahassee, Florida, August 2008. Installation of the Luxottica Doctor PC for Sears Optical.

Contract Computer Installation Technician, TAC World Wide, Tallahassee, Florida, July 2008. Computer installation rollout and upgrade for the Social Security Administration Department. (Florida Department of Health)

Database Analyst, City of Tallahassee, Tallahassee, Florida, June 2007 - December 2007. Served as 1 of 4 database analysts responsible for the administration of a large Oracle and PeopleSoft database infrastructure. Duties included: Backup, restoration and cloning of Oracle PeopleSoft databases. Utilization of many database administration tools including Oracle Enterprise Manager, PeopleTools, and Toad. The implementation of PeopleSoft Tax Updates and administrative patches and security fixes.

Computer Coordinator, Florida State University, Tallahassee, Florida, February 2004 - May 2007. Under contract with the Department of Financial Services as the Junior Database Administrator for Project ASPIRE. Responsible for more than 50 Oracle databases which acted as the primary back end infrastructure for the ASPIRE PeopleSoft Enterprise System. Duties included: Backup and restoration of Oracle PeopleSoft databases. Utilization of Oracle Enterprise Manager and Quest Toad. Administration of Oracle security. Creation and implementation of Oracle SQL and Unix shell scripts. Monitoring (starting and stopping) of PeopleSoft App Server, Process Scheduler and Web Server. Installation of various PeopleSoft components.

Computer Support Specialist, Florida State University High School, Tallahassee, Florida, July 2003 - December 2003. Network support, software installations, hardware installations, hardware configurations and computer maintenance. Served as a guide and mentor to students who were taking the PC Support class.

COMPUTER SKILLS

Database Development and Administration. Experienced with the installation of Oracle 8i, Oracle9i and Oracle10G. Oracle Enterprise Manager 9i and 10G (Grid Manager) Administration. Utilization of Oracle research tools such as Oracle Metallink and tahiti.oracle.com. Utilization of Quest Toad and Oracle SQL Developer. Upgrading and patching of Oracle RDBMS versions.

PeopleSoft Development and Administration. Experienced with the installation of PeopleSoft 8.4 and 8.8 Tools, PeopleSoft 8.45 and 8.46 Application Designer, and PeopleSoft 8.45 and 8.46 Data Mover. Administration of PeopleSoft 8.x Application Server, Process Scheduler, Web Server and SQR Writer.

Operating System/System Software. Experienced with Windows 95, 98, 2000, XP, Vista, Unix Sun Solaris 5.9, Novell SUSE Linux 10.2, and Unix Shell Scripting.

Programming Languages. Familiar with C, Visual C++ and Visual Basic.

Software and Hardware. Familiar with HTML, Javascript, XML, and other Internet technologies. Experienced with basic computer networking, file processing, and FTP. Pursuing CCNA Certification.

Computer Training. Familiar with numerous well-known training courseware including Element K, Velsoft and Thomson's Courseware.



JAMES M. YOUNGBLOOD

850-321-5805

E-mail: jy22077@aol.com

REFERENCES

1. Catie Coodman - Internship Program Coordinator, Tallahassee Community College, Tallahassee, Florida
850-201-8281, goodmanc@tcc.fl.edu
2. Steve Abcarian - Instructor of Computer Technology, Tallahassee Community College, Tallahassee, Florida
850 201-8273, abcarias@tcc.fl.edu
3. Greg Knobel - Senior Database Analyst, Florida Department of Financial Services, Tallahassee, Florida
850-413-3554, knobel@dfs.state.fl.us
4. Linda Fitzpatrick – Tallahassee, Florida 561-401-3568