

2015 Bill Summary: Phone / Internet / Direct TV

Dec	\$183.00 <i>no invoice yet, estimated on historical data</i>
Nov	\$183.28 <i>no invoice found, see bank statements</i>
Oct	\$182.80 <i>no invoice found, see bank statements</i>
Sep	\$182.80 <i>no invoice found, see bank statements</i>
Aug	\$183.19 <i>no invoice found, see bank statements</i>
Jul	\$181.13 <i>no invoice found, see bank statements</i>
Jun	\$130.14
May	\$130.13
Apr	\$368.23
Mar	NA
Feb	NA
Jan	NA

Actual total: **\$1,724.70**

Average per month/12 months: \$183.00

Hi, MIKE EVANS
thanks for being a loyal customer!



Monthly Account Summary

Previous Balance	130.13
Payment Received 5/9/15 Thank you!	- 130.13
New Charges (see below)	130.14

Total Amount Due \$130.14

Thank you for using the automatic payment system. Your payment will be charged to your credit card approximately 18 days after your bill date.

New Charges Summary

 Internet and Home Phone	76.48
 Television	53.66
 Wireless Phone	0.00
Total New Charges	\$130.14

Manage Your Account Online

Use your account security code(5980), to set up your secure CenturyLink online account at centurylink.com/myaccount.

My Account allows you to view current and past bills, make payments, sign up for Autopay, and much more, all at a time that fits your schedule.



Everyone wants more.
Especially savings.

See how much more you could save with a **Free Account Review!**

See the next page for details.

Need anything?

Call us: *Service* 1 800-244-1111
Repair 1 800-573-1311
Visit us: centurylink.com



Account Number 303 699-5427 155R

Total Amount Due \$130.14

Amount Due is charged to your Credit Card

Make life simpler. See reverse to find out how.



>028649 5312833 0001 008243 10Z

MIKE EVANS
BLDG GARAGE
4934 S CARSON ST
AURORA CO 80015-1286

CenturyLink
P O Box 29040
Phoenix, AZ 85038-9040

41 02303699542701551 2921051915 000000000000 000001301407

28649 5312833 063823 127645 0001/0003



Your Savings This Month

Promotional Discounts	Discount
High-Speed Internet 12 Month Any Speed Term Commitment Month 3 of 12	41.05
Total Promotional Discounts	\$41.05

When promotional discounts expire, the monthly rate will change to the standard rate.

Total Savings This Month	\$41.05
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Discounts are given one month in advance. Your bill may include a partial month and a month in advance of billing. Product changes may result in a charge for unused discounts previously given.

Summary of Your New Charges

Service	Total With Savings
Internet and Home Phone - page 3	
Internet and Voice Monthly Charges	54.95
Related Monthly Charges	11.70
Taxes, Fees & Surcharges	9.83
Total Internet and Home Phone Service	\$76.48
Television - page 5	
DIRECTV Monthly Charges	145.97
Related Monthly Charges	- 92.86
Taxes, Fees & Surcharges	.55
Total Television Service	\$53.66
Total New Charges	\$130.14

Details of Your Internet and Home Phone Charges

Internet and Home Phone

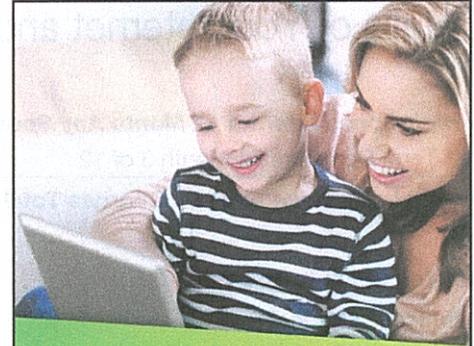
Service Period: May 19 - Jun 18

Internet Service and Local Phone Service reflects charges, fees, usage & discounts provided by Qwest Corporation DBA CenturyLink QC.

You are receiving a reduced monthly rate for your High-Speed Internet service because of your 12 month term commitment. When your current agreement expires on 03-02-2016 your monthly rate will change to the standard rate.

Internet and Voice Monthly Charges

Internet and Home Phone	96.00
<i>Includes internet service for sixty-one dollars</i>	
<i>Includes local phone service and features for thirty-five dollars</i>	



Pick 3.
Save big.

Call for your **Free Account Review** and find out how much you could save when you bundle.

One thing everyone could use a little more of is money. With a free account review from CenturyLink, you could keep more of your money where it belongs – in your pocket. So call today and find out how much bundling could save you.

Here's how:

- 1 Start** with a qualifying home phone plan
- 2 Bundle** other services on the same bill:
 - > High-Speed Internet from CenturyLink
 - > CenturyLink® Prism™ TV
 - > Verizon Wireless service through CenturyLink
- 3 Save** money every month on your CenturyLink service with each qualifying service you add

Great news! You're eligible for next-generation Prism™ TV.

Visit SeePrismTV.com today to learn all about it.

Call CenturyLink for a free account review today.

Call 866.787.8886

Español 800.435.0455

Click centurylink.com/products



28649 5312833 063824 127647 0002/0003



Details of Your Television Charges

Television Service

DIRECTV Account Number: 0020389876

DIRECTV Technical Support or Programming/

Equipment Changes: 1 800-DIRECTV

Bill Explanations: 1 800-244-1111


CenturyLink™

DIRECTV.

For immediate closed-captioning issues, call 1.800.DIRECTV, fax 303.483.6266 or email ClosedCaptions@directv.com. For formal inquiries, contact L. Warren, Sr. Manager: email ClosedCaptions@directv.com, call 310.964.1010, fax 303.483.6266 or mail to L. Warren, Sr. Manager Closed Captions, P.O. Box 6550, Greenwood Village, CO 80155-6550.

Thank you for using DIRECTV.

Non payment of DIRECTV charges will not result in disconnection of local phone service. Non payment of DIRECTV charges may result in the interruption and possible disconnection of television programming and independent collection activity by DIRECTV.

This portion of your bill is provided as a service to DIRECTV.

DIRECTV Monthly Charges

05/04 - 06/03	ULTIMATE	86.99
	Monthly	
05/04 - 06/03	HBO, STARZ, SHOWTIME, & CINEMAX	50.99
	Monthly	
05/04 - 06/03	DIRECTV Protection Plan	7.99
	Monthly	
03/04 - 06/03	NFL SUNDAY TICKET MAX 2015	.00
	Subscription Service	

DIRECTV Monthly Charges Total **\$145.97**

Related Monthly Charges

05/05	Regional Sports Fee	3.63
05/05	Primary TV	6.50
05/03	CenturyLink Bundle Savings	- 5.00
05/04	ULTIMATE	- 10.00
	You Save \$10 for 12 Mos	
05/04	ULTIMATE	- 37.00
	12 Mo Instant Rebate	
05/04	HBO, STARZ, SHOWTIME, & CINEMAX	- 50.99
	3 Mos Free HBO/STZ/SHO/MAX	

Related Monthly Charges Total **- \$92.86**

Taxes, Fees & Surcharges

TV Service

Sales Tax	.55
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Taxes, Fees & Surcharges Total **\$.55**

Total Television Charges **\$53.66**

28649 5312833 063825 127649 0003/0003



Hi, MIKE EVANS
thanks for being a loyal customer!



Monthly Account Summary

Previous Balance	368.23
Payment Received 4/10/15 Thank you!	- 368.23
New Charges (see below)	130.13

Total Amount Due \$130.13

Thank you for using the automatic payment system. Your payment will be charged to your credit card approximately 18 days after your bill date.

New Charges Summary

Internet and Home Phone	76.47
Television	53.66
Wireless Phone	0.00
Total New Charges	\$130.13

Manage Your Account Online

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Especially savings.

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See the next page for details.

Need anything?

Call us: *Service* 1 800-244-1111
Repair 1 800-573-1311
Visit us: centurylink.com



Account Number 303 699-5427 155R

Total Amount Due \$130.13

Amount Due is charged to your Credit Card

Make life simpler. See reverse to find out how.



>023880 5217796 0001 008243 10Z
MIKE EVANS
BLDG GARAGE
4934 S CARSON ST
AURORA CO 80015-1286

CenturyLink
P O Box 29040
Phoenix, AZ 85038-9040

41 02303699542701551 2921041915 000000000000 000001301308

23880 5217796 049476 098951 0001/0003



Your Savings This Month

Promotional Discounts	Discount
High-Speed Internet 12 Month Any Speed Term Commitment Month 2 of 12	41.05
Total Promotional Discounts	\$41.05

When promotional discounts expire, the monthly rate will change to the standard rate.

Total Savings This Month	\$41.05
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Summary of Your New Charges

Service	Total With Savings
Internet and Home Phone - page 3	
Internet and Voice Monthly Charges	54.95
Related Monthly Charges	11.70
Taxes, Fees & Surcharges	9.82
Total Internet and Home Phone Service	\$76.47
Television - page 5	
DIRECTV Monthly Charges	145.97
Related Monthly Charges	- 92.86
Taxes, Fees & Surcharges	.55
Total Television Service	\$53.66
Total New Charges	\$130.13

Details of Your Internet and Home Phone Charges

Internet and Home Phone

Service Period: Apr 19 - May 18

Internet Service and Local Phone Service reflects charges, fees, usage & discounts provided by Qwest Corporation DBA CenturyLink QC.

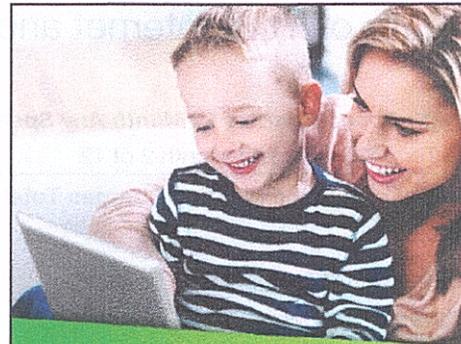
You are receiving a reduced monthly rate for your High-Speed Internet service because of your 12 month term commitment. When your current agreement expires on 03-02-2016 your monthly rate will change to the standard rate.

Internet and Voice Monthly Charges

Internet and Home Phone 96.00

Includes internet service for sixty-one dollars

Includes local phone service and features for thirty-five dollars



Pick 3.
Save big.

Call for your **Free Account Review** and find out how much you could save when you bundle.

One thing everyone could use a little more of is money. With a free account review from CenturyLink, you could keep more of your money where it belongs – in your pocket. So call today and find out how much bundling could save you.

Here's how:

- 1 Start** with a qualifying home phone plan
- 2 Bundle** other services on the same bill:
 - > High-Speed Internet from CenturyLink
 - > CenturyLink® Prism™ TV
 - > Verizon Wireless service through CenturyLink
- 3 Save** money every month on your CenturyLink service with each qualifying service you add

Great news! You're eligible for next-generation Prism™ TV.

Visit SeePrismTV.com today to learn all about it.

Call CenturyLink for a free account review today.

Call 866.787.8886

Español 800.435.0455

Click centurylink.com/products



Details of Your Television Charges

Television Service

DIRECTV Account Number: 0020389876
 DIRECTV Technical Support or Programming/
 Equipment Changes: 1 800-DIRECTV
 Bill Explanations: 1 800-244-1111



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 ClosedCaptions@directv.com, call 310.964.1010, fax 303.483.6266 or mail to L. Warren,
 Sr. Manager Closed Captions, P.O. Box 6550, Greenwood Village, CO 80155-6550.

Thank you for using DIRECTV.

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 Non payment of DIRECTV charges may result in the interruption and possible
 disconnection of television programming and independent collection activity by DIRECTV.

This portion of your bill is provided as a service to DIRECTV.

DIRECTV Monthly Charges

04/04 - 05/03	ULTIMATE Monthly	86.99
04/04 - 05/03	HBO, STARZ, SHOWTIME, & CINEMAX Monthly	50.99
04/04 - 05/03	DIRECTV Protection Plan Monthly	7.99
03/04 - 06/03	NFL SUNDAY TICKET MAX 2015 Subscription Service	.00

DIRECTV Monthly Charges Total \$145.97

Related Monthly Charges

04/05	Regional Sports Fee	3.63
04/05	Primary TV	6.50
04/02	CenturyLink Bundle Savings	- 5.00
04/04	ULTIMATE You Save \$10 for 12 Mos	- 10.00
04/04	ULTIMATE 12 Mo Instant Rebate	- 37.00
04/04	HBO, STARZ, SHOWTIME, & CINEMAX 3 Mos Free HBO/STZ/SHO/MAX	- 50.99

Related Monthly Charges Total - \$92.86

Taxes, Fees & Surcharges

TV Service

Sales Tax	.55
Taxes, Fees & Surcharges Total	\$.55

Total Television Charges \$53.66



Hi, MIKE EVANS
welcome to CenturyLink!



Monthly Account Summary

Previous Balance 0.00
New Charges (see below) 368.23

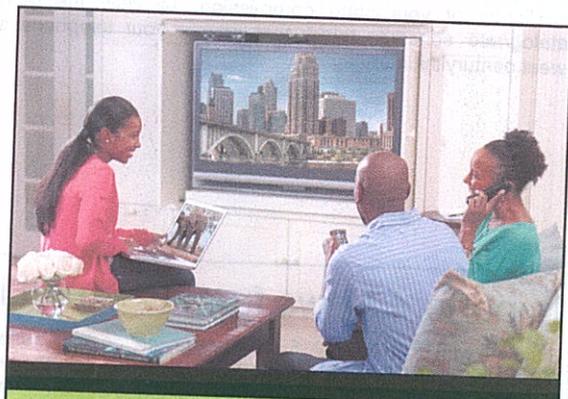
Total Amount Due \$368.23

Thank you for using the automatic payment system. Your payment will be charged to your credit card approximately 18 days after your bill date.

New Charges Summary

Internet and Home Phone 323.11
 Television 45.12
 Wireless Phone 0.00
Total New Charges \$368.23

WELCOME TO CENTURYLINK!
We appreciate that you chose CenturyLink and want to make sure our relationship starts off right. If you have any first bill questions call 1 888.726.7345.
Use your account security code (5980), to set up your secure CenturyLink online account at centurylink.com/myaccount.
My Account allows you to view current and past bills, make payments, sign up for Autopay, and much more, all at a time that fits your schedule.



We're glad to have you as a customer.
And you'll be glad to know we offer lots of services.

Need anything?

Call us: Service 1 800-244-1111
Repair 1 800-573-1311
Visit us: centurylink.com



Account Number 303 699-5427 155R
Total Amount Due \$368.23

Amount Due is charged to your Credit Card
Make life simpler. See reverse to find out how.



>031023 5126266 0001 008243 10Z
MIKE EVANS
BLDG GARAGE
4934 S CARSON ST
AURORA CO 80015-1286

CenturyLink
P O Box 29040
Phoenix, AZ 85038-9040

41 02303699542701551 2921031915 000000000000 000003682309

31023 5126266 071274 142547 0001/0003



Your Savings This Month

Promotional Discounts	Discount
Internet Discount (Partial Month - 03/03 - 03/18)	21.89
High-Speed Internet 12 Month Any Speed Term Commitment Month 1 of 12	41.05
Total Promotional Discounts	\$62.94
<i>When promotional discounts expire, the monthly rate will change to the standard rate.</i>	
Total Savings This Month	\$62.94

Discounts are given one month in advance. Your bill may include a partial month and a month in advance of billing. Product changes may result in a charge for unused discounts previously given.

Summary of Your New Charges

Service	Total With Savings
Internet and Home Phone - page 3	
Internet and Voice Monthly Charges	54.95
Related Monthly Charges	10.70
Service Additions & Changes	230.01
Taxes, Fees & Surcharges	27.45
Total Internet and Home Phone Service	\$323.11
Television - page 6	
DIRECTV Monthly Charges	137.98
Related Monthly Charges	- 92.86
Total Television Service	\$45.12
Total New Charges	\$368.23

Details of Your Internet and Home Phone Charges

Internet and Home Phone

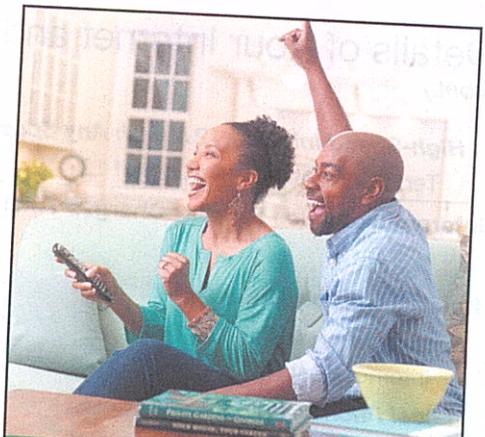
Service Period: Mar 19 - Apr 18

Internet Service and Local Phone Service reflects charges, fees, usage & discounts provided by Qwest Corporation DBA CenturyLink QC.

You are receiving a reduced monthly rate for your High-Speed Internet service because of your 12 month term commitment. When your current agreement expires on 03-02-2016 your monthly rate will change to the standard rate.

Internet and Voice Monthly Charges

Internet and Home Phone	96.00
<i>Includes internet service for sixty-one dollars</i>	
<i>Includes local phone service and features for thirty-five dollars</i>	



New customer?
Here's a tip: Bundle and save.

Bundle qualifying services and save money each month.

DIRECTV® service through CenturyLink

- Access to over 285 top channels, including 31 premium movie channels and over 35 specialty and regional sports networks
- DIRECTV offers the most full-time HD channels

Verizon Wireless service through CenturyLink

- Savings on your CenturyLink services and access to the hottest phones

New 2-yr agreement req'd.

Call today to start saving a bundle.

Call 866.742.0709

Espanol 800.435.0455

Click centurylink.com/products



Details of Your Internet and Home Phone Charges (cont.)

Service Additions & Changes

Charge for Internet and Home Phone Not Previously Billed at \$96.00 from Mar 5 to Mar 19	41.61
Credit for Internet and Home Phone Previously Billed at \$96.00 from Mar 5 to Mar 19	- 41.61

Service Additions & Changes Total **\$230.01**

Taxes, Fees & Surcharges

Internet Service

State Sales at 2.9%	2.90
County Sales at .25%	.25
City Sales at 3.75%	3.75
Special District Sales at 1.1%	1.10

Local Phone Service

Federal Excise at 3%	3.18
State Sales at 2.9%	3.09
County Sales at .25%	.20
City Sales at 3.75%	4.05
Special District Sales at 1.1%	1.16
Local 911 at \$0.70 per access line	.70
Colorado Universal Service Charge	2.26
Federal Universal Serv Fund at 16.8%	1.99
Colorado Telecommunications Relay Service Fund at \$0.05 per access line	.05
City Occupation at 5.1227%	2.77

Taxes, Fees & Surcharges Total **\$27.45**

Total Internet and Home Phone Charges **\$323.11**



Simple. Effective.
Protection.

Keep your computers and devices running like new with CenturyLink's suite of backup, security and support services. Choose from 3 tiers of CenturyLink @Ease™ service to get the level of protection that's right for you.

CenturyLink @Ease™ service offers:

- Identity Theft Protection
- PC Security including Virus and Spyware Protection
- 24/7 Technical Support
- Online Backup

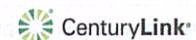
Order now

and get \$5 off for the first two months.

Control, protect and connect all your devices and data.

Call 877.645.4481

Click centurylink.com/ease



Offer ends soon. Services and offer not available everywhere. Residential customers only. Residential CenturyLink® High-Speed Internet services (HSI) include Anti-Virus protection and a PC Health check-up. HSI customers can subscribe to a CenturyLink @Ease Package (a monthly recurring fee will apply) for additional protection. Certain services within packages are provided by third parties and customers must agree to those third parties' terms and conditions for such services. **\$5/mo. off for two months** - One (1) offer per household. Receive a \$5 credit on your CenturyLink invoice towards the selected CenturyLink @Ease package monthly recurring charge for two consecutive months. Offer subject to change or cancellation without notice and may not be combined with other offers. Restrictions may apply. ©2013 CenturyLink. All Rights Reserved. The name CenturyLink and the pathways logo are trademarks of CenturyLink. All other marks are the property of their respective owners.





THANK YOU FOR YOUR ORDER

February 24, 2015

0000955 01 AB 0.403 **AUTO T7 1 1048 80015-128634 -C01-I 5 -P00955



MIKE EVANS
4934 S CARSON ST
BLDG GARAGE
AURORA, CO 80015-1286



Dear MIKE EVANS,

Welcome to DIRECTV through CenturyLink. Please follow these simple steps to make sure your DIRECTV experience is off to a great start:

1 Check your order (This is NOT a bill)

Please confirm your order. If you need to make any additional changes, contact DIRECTV at least 24 hours before your installation. Changes to your order may cause your installation to be rescheduled.

2 Review your installation appointment

Your installation date is **March 02, 2015**, and your installer will arrive between **8:00 a.m. - 12:00 p.m.**

Set up your online account at directv.com/myappt to view and manage your appointment or text **"APPT"** to 21880 to sign up for real-time appointment alerts.

3 Review your customer agreements

Please review the DIRECTV agreements, including the enclosed customer agreement, which are also available at directv.com/agreement:

- **Equipment Lease Agreement** — At installation you will be required to sign the Equipment Lease Agreement. Please note that your New Customer deal requires a **24-MONTH SERVICE AGREEMENT** which allows us to provide you with reduced equipment and installation fees. If you decide to cancel service early, you will be responsible for a fee of \$20/mo. for the remainder of your contract (up to \$480).
- **Terms and Conditions** (see reverse) — covers the terms of your new customer offer

Thank you for being a DIRECTV customer. We look forward to providing you with the best video experience for years to come.

Sincerely,
DIRECTV

▶ YOUR ORDER — This is not a bill

Order Date: February 24, 2015
DIRECTV Order Confirmation Number: 218769204
DIRECTV Account Number: 20389876

**YOUR PROGRAMMING SELECTIONS,
SPECIAL OFFERS AND SERVICES**

Watch DIRECTV on One TV	\$6.50
ULTIMATE	\$86.99
HBO STARZ SHOWTIME & CINEMAX	\$50.99
Regional Sports Fee	\$3.63
NFL SUNDAY TICKET MAX 2015	\$0.00
CenturyLink Bundle Savings	-\$5.00
You Save \$10 for 12 Mos	-\$10.00
12 Mo Instant Rebate	-\$37.00
3 Mos Free HBO/STZ/SHO/MAX	-\$50.99
ESTIMATED FIRST BILL**	\$45.12

YOUR EQUIPMENT SELECTIONS

Qty	Description	
1	DIRECTV® HD Receiver	\$99.00
1	DIRECTV® Slimline Dish	\$0.00
1	Instant Rebate	-\$99.00
Equipment Total		\$0.00

ADDITIONAL FEES

Installation Fee	\$0.00
Delivery & Handling Fee	\$19.95
Tax	\$1.70
TOTAL PAID AT ORDER***	\$21.65

* This discount is part of a bundled offering from DIRECTV and CenturyLink. To continue receiving your bundle discount, your account must remain in good standing and you must maintain simultaneous subscriptions to an eligible DIRECTV® programming package and continue to subscribe to a minimum level of CenturyLink service. Conditions apply. Please keep in mind your account is only eligible for one active bundled discount credit at a time.

**Estimated first bill amount does not include sales, use or other taxes.

***Reflects total amount paid at the time of order. This is not a bill; please do not send any form of payment to DIRECTV.



THANK YOU FOR YOUR ORDER

April 13, 2015

0000481 01 AB 0.403 **AUTO T4 0 1089 80015-128634 -C01-I -P00481



MIKE EVANS
4934 S CARSON ST
AURORA, CO 80015-1286



Dear MIKE EVANS,

Great news, your order has been processed! Please take a moment to review the steps below.

1 Check your order (This is NOT a bill)

Please confirm your order. If you need to make any additional changes, contact DIRECTV at least 24 hours before your installation. To make a change, call 1-800-531-5000 at least 24 hours before your installation. Changes to your order may cause your installation to be rescheduled.

2 Review your installation

If you need to schedule an appointment call 1-800-531-5000.

▶ YOUR ORDER — This is not a bill

April 13, 2015
Order Confirmation Number: 221012156
DIRECTV Account Number: 20389876

YOUR EQUIPMENT SELECTION

Qty	Description		
1	HD Receiver Installation		\$0.00
		Equipment Total	\$0.00

ADDITIONAL

Installation Fee	\$0.00
Delivery & Handling Fee	\$0.00
Tax	\$0.00
	Order Total Paid*
	\$0.00

Thank you for being a DIRECTV customer. We look forward to providing you with the best video experience for years to come.

Sincerely,

DIRECTV

Need help? Visit directv.com/troubleshooting to get tips on how to program your remote or you can download a receiver manual at directv.com/manuais.

*Reflects total amount paid at the time of order. This is not a bill; please do not send any form of payment to DIRECTV. If the order total was billed to your DIRECTV account the total may appear as \$0.00.

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ACCS-04132015