EXAMPLE: Hand Hygiene 90-Day Action Plan

(February-April 2014)

Leaders: Service Director, Nurse Manager, ICL **Department/Unit : PICU** **Date:1/15/2014**

Category	Issue/Concern/ Survey Item	Goal	Action Steps	Target Dates	Result/Measure of Success as of…
	What do we need to improve?	**From what to what?**	**How will we accomplish this goal and who will help?**	**When will action be taken/how often?**	**Progress/Status**
Hand Hygiene	**Choose at least one category:** 1. Increase number of observers for Clean In, Clean Out 2. Increase number of observations for Clean In, Clean Out 3. Improve compliance with Clean In, Clean Out	***Examples:*** Increase from 25 observers per month to 50. Increase from 200 observations per month to 350. Improve compliance from 85 to 90%.	***Improving Participation Examples:*** ▪ Communicate expectation for each staff member to complete at least 5 observations each month ▪ Educate staff on methods for data collection ▪ Managers/supervisors to perform observations (role model) ▪ Manager/leaders/supervisors to assign staff member (RN, resident MD, HUC) to perform daily observations ▪ Staff use a "tag" strategy – once they have completed 5 observations, pass the observation tool to coworker ▪ Borrow iPod Touch from Hosp Epi for iScrub observations ▪ Hospital Epidemiology/Mentor Hand Hygiene advisory committee attend staff meeting ***Improving Compliance Examples:*** ▪ Ensure area is assessed for easy access to hand rubs and/or soap and water. ▪ Provide positive feedback when desired behavior is observed ▪ Share info about campaign (hospital goal, observations, current data for area) at huddles, staff meetings, multidisciplinary meetings with Triad Leaders. ▪ Be creative and find ways to recognize staff ----incentives for participation and compliance. ▪ Share info in designated bulletin board area (tools, graphs, data). ▪ Track observation data on graph in unit/department. ▪ Conduct Road Shows/Fairs on Clean In, Clean Out	***Examples:*** • Attending physicians will assign a resident to do 10 observations each day. • Huddles will be conducted daily with all staff on the unit	Monthly reports of Clean In, Clean Out participation (# unique observers, # observations, % compliance) by unit (e.g., 6BT) and department (e.g. EVS) are available. http://intranet.unchealthcare.org/intranet/hospitaldepartments/infection/HHresults

WORKSHEET: Hand Hygiene 90-Day Action Plan

(February-April 2014)

Leaders _____ Department/Unit _____Date:_____

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Hand Hygiene				.	Monthly reports of Clean In, Clean Out participation (# unique observers, # observations, % compliance) by unit (e.g., 6BT) and department (e.g. EVS) are available. http://intranet.unchealthcare.org/intranet/hospitaldepartments/infection/HHresults

All completed action plans and requests for assistance should be submitted online https://survey.unch.unc.edu/TakeSurvey.aspx?SurveyID=94M1586K by February 21st.