

NEXGEN User Conference Agenda

October 19-21, 2016



WEDNESDAY, OCTOBER 19, 2016

8:30 - 9:00	Conference Registration	
CORE ASSET MANAGEMENT		
8:30 - 9:00	Welcome and Overview	
9:00 - 9:30	Asset Inventory : A New Perspective on Asset Inventory	
9:30 - 10:00	Work Order : Optimizing your Work Order Process	
10:00 - 10:30	Scheduler : Scheduling and Balancing your Workload	
10:30 - 10:45 Break		
10:45 - 11:30	Warehouse Inventory : Better Organize your Warehouse Inventory	
11:30 - 12:00	Stores : Creating your Online Store	
12:00 - 1:00 Lunch (Provided)		
WORK MANAGEMENT		ASSESSMENTS & PROJECT MANAGEMENT
1:00 - 1:30	Prioritizing Work Order : Managing Work Orders by Priority, Task, Proximity	Condition Assessment : Develop a Smart Condition Assessment Program
1:30 - 2:00	Linking Work Orders : Easily Manage Multiple Work Orders by Linking Them	Inspections : Designing Inspection Forms to Manage your Programs
2:00 - 2:30	Template Work Order : Speeding up Work Order Creation with Templates	Project Management : Summarizing Work Orders for Effective Project Management
2:30 - 2:45 Break		
WAREHOUSE MANAGEMENT		PROJECT HIGHLIGHTS
2:45 - 3:15	Inventory Reorder & Purchase Requisition : Reordering Inventory & Setting up a Chain of Approval for Purchases	Radio Frequency Identification (RFID) : City of Corona Using RFID to Automate Warehouse Inventory Management
3:15 - 3:45	Purchase Order & Receiving : Seamlessly Creating Purchase Orders & Receiving Inventory	Mobile/Paperless : Facebook Leverages Mobile for Paperless Asset Management Solution
3:45 - 4:15	Cycle Counting : Truing up the Inventory Count & Adjusting Inventory	Backflow : City of Durham Optimizes Backflow Management Program
5:30 - 7:00 Evening Reception		
7:00 - 9:00 Hosted Dinner		

THURSDAY, OCTOBER 20, 2016

8:30 - 9:00	Welcome and Today's Expectations	
REPORTING		CUSTOMERS
9:00 - 9:30	Performance Reports : Level 1, Most commonly Used Standard Reports	Customers : Simplify your Customer Management Process
9:30 - 10:00	Ad Reports : Level 2, Creating Meaningful Ad Hoc Reports	Service Requests : Streamlining Service Requests
10:00 - 10:30	Custom Reports : Level 3, Creating Tailored Reports for your Company	311 Portal : Keeping your Customer in the Loop Using 311
10:30 - 10:45 Break		

THURSDAY, OCTOBER 20, 2016

GEOGRAPHIC INFORMATION SYSTEM		LIFECYCLE PLANNING & FUNDING FORECAST
10:45 - 11:30	GIS: Managing Horizontal Assets Through GIS	Asset Plans: Creating Asset Lifecycle Plans...Where True Asset Management Planning Begins
11:30 - 12:00	GIS: Generating GIS Queries for Spatial Reporting	Funding Forecast: Your Crystal Ball for Funding Requirements
12:00 - 1:00 Lunch (Provided)		
SETUP & NOTIFICATIONS		RISK MANAGEMENT & CAPITAL PLANNING
1:00 - 1:30	Setup: Make NEXGEN your Own with Administrative Configurations	Risk: Assessing Risk of Assets Using Impact and Probability of Failure Parameters
1:30 - 2:00	Notifications: Setting up Standard & Custom Notifications (Using Email, Text & Alerts)	Capital Planning: Scenario Planning & Capital Prioritization
2:00 - 2:30	Security: Setting up User Groups to Protect your Assets	Condition Assessment CCTV : Interfacing Condition Assessment with CCTV
2:30 - 2:45 Break		
RESOURCE MANAGEMENT		PORTALS
2:45 - 3:15	Users & Employees: Setting up and Linking Employees to their User Profile	Backflow: Administer a Smoother Backflow Program Using the Backflow Module & Portal
3:15 - 3:45	Training: Safety First! Keep Employees Up-To-Date on Safety Certifications	Contractor Portal: Efficient Contractor Portal Interface for Work Orders
3:45 - 4:15	Creative thinking: Brainstorm Improvements for Future Releases	
5:30 - 7:00 Evening Reception		

FRIDAY, OCTOBER 21, 2016

8:30 - 9:00	NEXGEN Mobile Movement: Next Generation of Asset Management Through Mobile	
MOBILE TECHNOLOGY		
9:00 - 9:30	Asset Inventory : Mobile Asset Inventory Management	
9:30 - 10:00	Service Request: Scheduling & Balancing Workload	
10:00 - 10:30	Work Order: Field Work Order Management	
10:30 - 10:45 Break		
10:45 - 11:15	Warehouse Inventory: Managing Warehouse Inventory Using Mobile Technology	
11:15 - 11:45	Inspections & Condition Assessment: Completing Inspections & Condition Assessments From the Field	
11:45 - 12:00	Closing: Preview of Upcoming NEXGEN Functionalities & Plans	